



Yarriambiack  
SHIRE COUNCIL

Have Your Say:

# Proposed Waste & Recycling Service Changes

(From 01 July 2026)

## Survey Results Report

REDACTED - COUNCILLOR VERSION



Consultation period  
**WEDNESDAY, 04 FEBRUARY 2026 to**  
**5.00PM - FRIDAY, 13 MARCH 2026**

## **Survey Results Report**

### **Community Consultation Summary**

Community consultation opened: Wednesday, 04 February 2026.

Community consultation closed: Friday, 13 March 2026.

The following information documents, featuring information on the proposed waste and recycling service changes, was distributed to ratepayers via a mailout (x3,765 total addresses):

+ *Proposed Waste & Recycling Service Changes – Information Brochure*,

+ *Proposed Waste & Recycling Service Changes – FaQ*.

These documents invited community to complete the survey online (website URL & QR code) or to contact Council to request a hard copy survey (paper) with a reply-paid envelope to facilitate the survey submission.

The documents were also available online via *Yarriambiack Shire Council's* website.

Council distributed a total of x44 hard copy surveys (paper) with reply-paid envelopes to facilitate individual requests by community.

A media release, featuring a summary of the proposed waste and recycling service changes, as well as links to the associated information documents and online survey (website URL & QR code), was published via *Yarriambiack Shire Council's* website and also distributed to media contacts on Wednesday 04/02/2026.

Council's *Engagement Van Service* featured the associated information documents (+ *Q&A* – see below) and hard copy surveys (paper) to promote to community.

The *Engagement Van Service* attended the following Yarriambiack townships during the survey period, as per routine scheduled visits: Hopetoun (x4), Woomelang (x3), Beulah (x3), Murtoa (x3), Minyip (x3), Rupanyup (x3), Patchewollock (x3).

The *Engagement Van Service* also attended the following 'Coffee With A Councillor' events during the survey period: 20/02/2026 – Patchewollock, Speed, Lascelles; 02/03/2026 – Beulah, Brim, Warracknabeal.

The community consultation was promoted via social media (*Facebook*) during the survey period with 6x posts (featuring: image, description, online survey link). These social media posts received a total of 9,591x views (average of 1,065x per post). These social media posts received a total of 180x 'link clicks' (average of 30x per post).

The community consultation was promoted via *Yarriambiack Shire Council's* weekly e-newsletter (*Yarri Yarns*) during the survey period in 5x publications (featuring description, online survey link).

The e-newsletter received a total of 2,052x views (average of 410x per publication).

The e-newsletter received a total of 62x 'link clicks' (average of 12x per publication).

Total survey responses requesting Council acknowledgement of submission and/or additional information: x54.

In response to common requests for additional information that Council received from community (with links to online survey), the following information additional information page was published via *Yarriambiack Shire Council's* website on Thursday, 19/02/2026: + *Proposed Waste & Recycling Service Changes – Q&A*.

This news page was promoted in *Yarriambiack Shire Council's* weekly e-newsletter (*Yarri Yarns*) and on social media (*Facebook*).

Total survey responses received from community: x173.

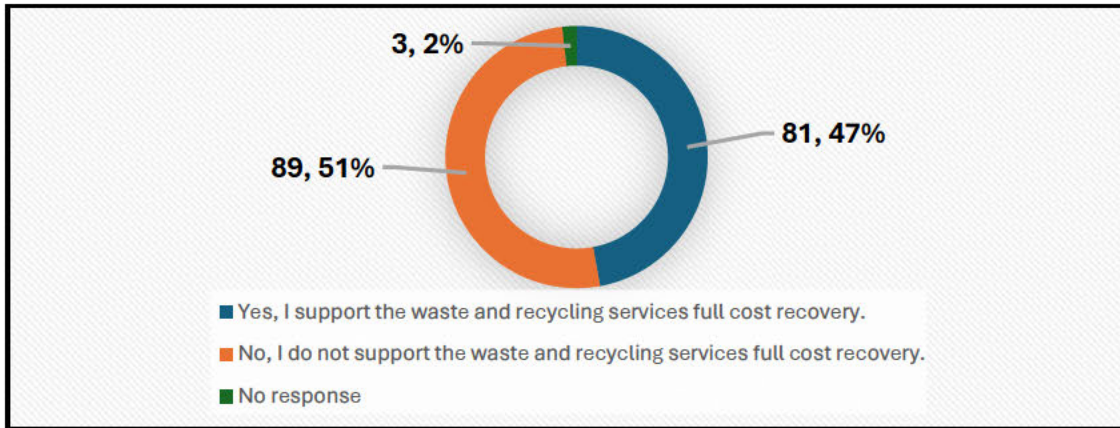
Sub-total of online survey responses: x151.

Sub-total of hard copy survey (paper) responses: x22.

## Part 1. Waste & Recycling Service Full Cost Recovery

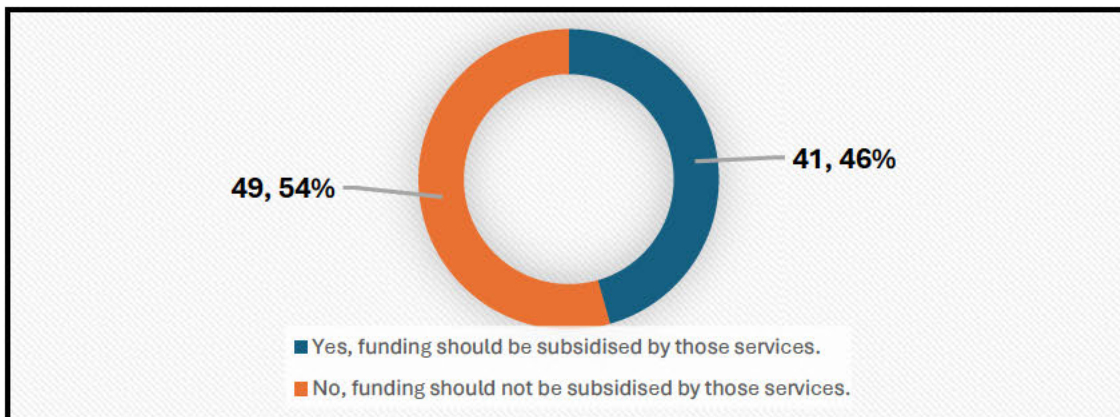
**1.1a** - Do you support waste and recycling services, such as: kerbside bin collection, transfer station operations, disposal of waste and recycling, to be full cost recovery?

No = x89.                      Yes = x81.                      n/a = x3.                      Total Count = x173.



**1.1b** – If no, do you support waste and recycling services being subsidised by funding for footpaths, roads, town maintenance and community infrastructure?

No = x49.                      Yes = x41.                      Total Count = x90.



Note: 2x "No response" from 1.1a submitted a response to 1.1b.  
1x "No" from 1.1a did not submit a response to 1.1b.

**1.1c** – If no, what alternative methods would you suggest for Council to fund waste and recycling services, noting that rates revenue accounts for less than 50% of Council's operating costs?

see **Full Responses – 1.1c**

**1.2** – Additional comments regarding waste and recycling services full cost recovery:

see **Full Responses – 1.2**

## Part 2. Commercial Business Fees Increasing

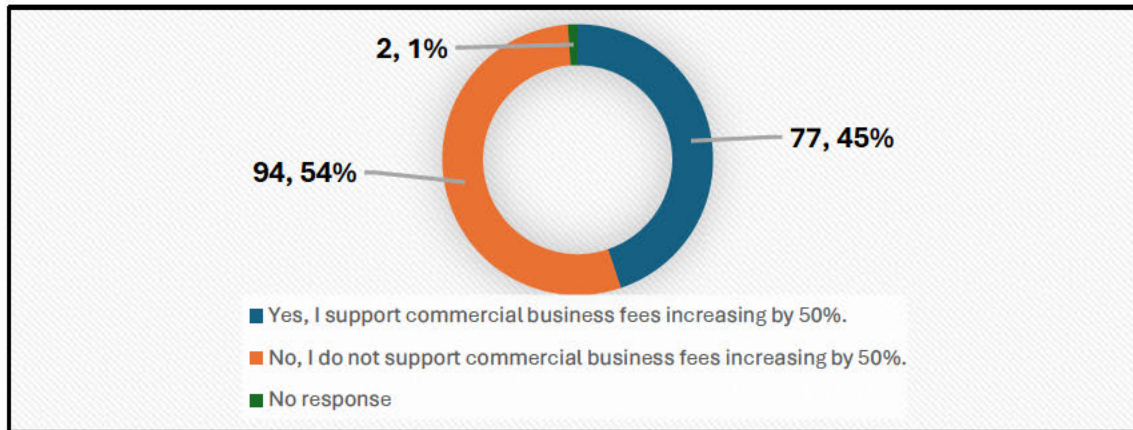
2.1a – To achieve full cost recovery, do you support commercial business fees increasing by 50%?

No = x94.

Yes = x77.

n/a = x2.

Total Count = x173.

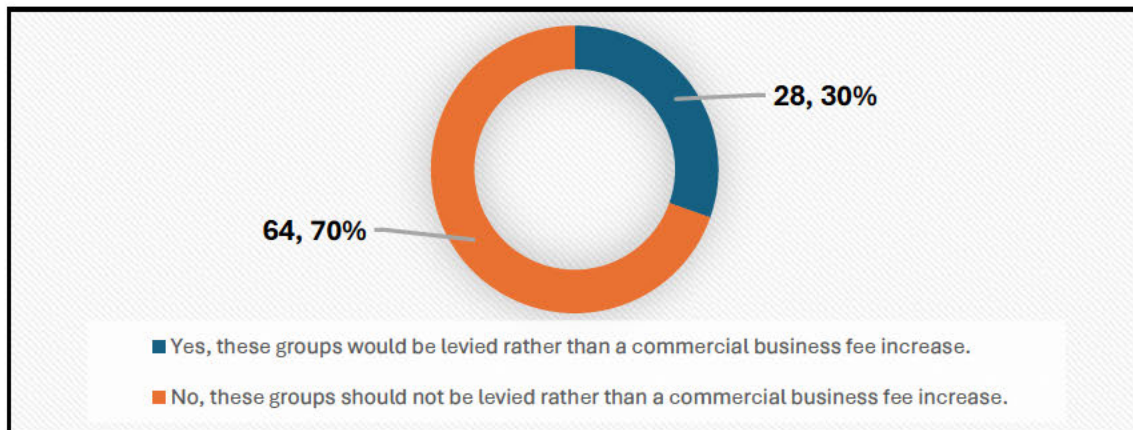


2.1b – If no, so you support all residents, including rural residents who do not use the service, clubs and non-ratable properties being levied a fee to achieve full cost recovery?

No – x64.

Yes = x28.

Total Count = x92.



Note: 2x “No” from 2.1a did not submit a response to 2.1b.

2.1c – If no, please provide feedback on an alternative method to achieve full cost recovery:

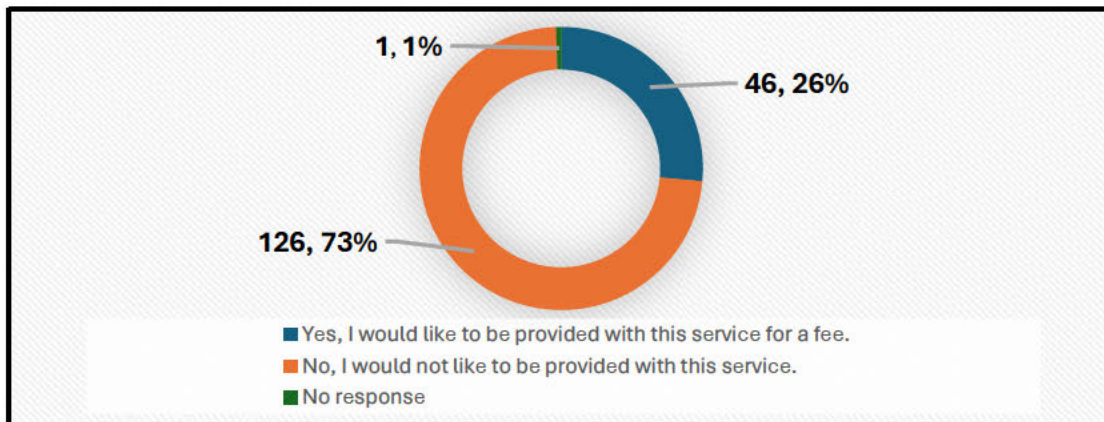
see **Full Responses – 2.1c**

2.2 – Additional comments regarding commercial business fees increasing by 50%:

see **Full Responses – 2.2**

### Part 3. Food Organics & Garden Organics (FOGO)

**3.1a** – The food organics and garden organics (FOGO) bin is required to be implemented by 01 July 2027, in accordance with the Victorian State Government requirements. If provided with a choice, would you like to be provided with this service for a fee?  
No = x126.                      Yes = x46.                      n/a = x1.                      Total Count = x173.

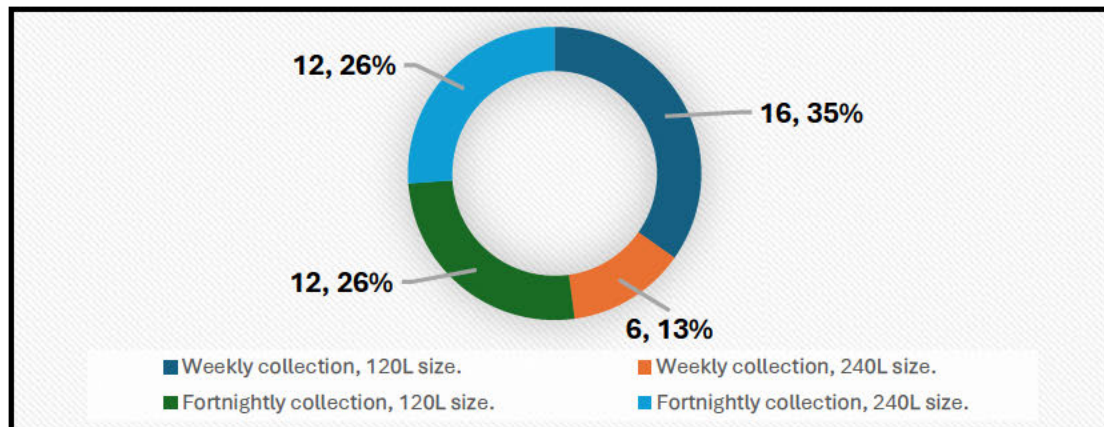


**3.1b** – If no, how will you dispose of your FOGO waste?

see **Full Responses – 3.1b**

**3.1c** – If yes, would you prefer a weekly or fortnightly collection service, and what is your preferred bin size?

Weekly 120L = x16.      F/N 120L = x12.      F/N 240L = x12.      Weekly 240L = x6.  
Total Count = x46.



**3.2** – Additional comments regarding the FOGO bin service:

see **Full Responses – 3.2**

### Part 4. Hard Waste Collection Service

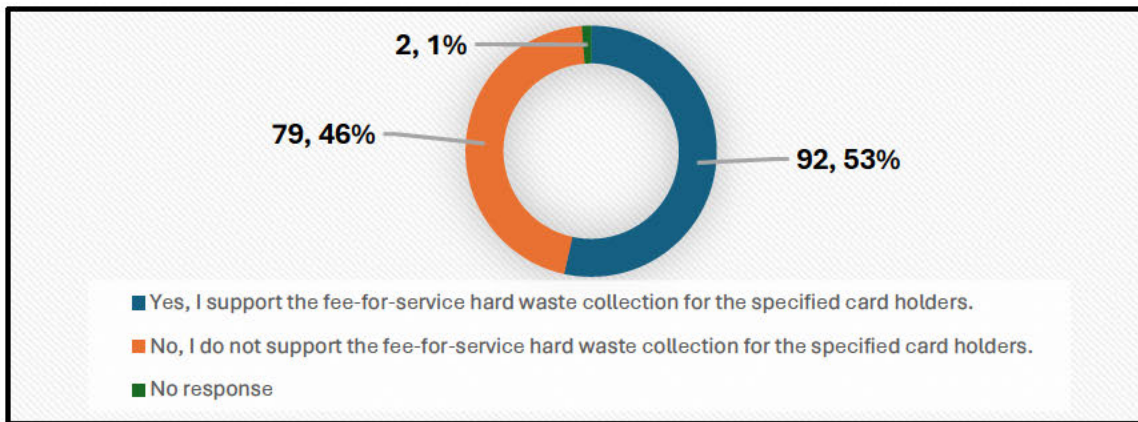
**4.1a** – Do you support the reduction of transfer station hours being replaced with a fee-for-service hard waste collection for Seniors Card holders and Disability Health Care Card holders?

Yes = x92.

No = x79.

n/a = x2.

Total Count = x173.



**4.1b** – If no, why do you not support the reduction of transfer station hours being replaced with a fee-for-service hard waste collection for the specified card holders?

see **Full Responses – 4.1b**

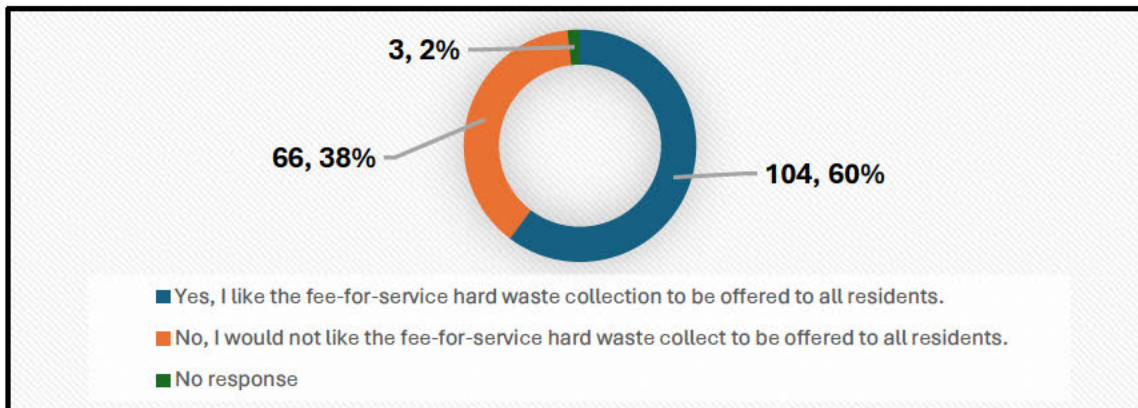
**4.2** – Would you like to see a fee-for-service hard waste collection expanded and offered to all residents across the Shire?

Yes = x104.

No = x66.

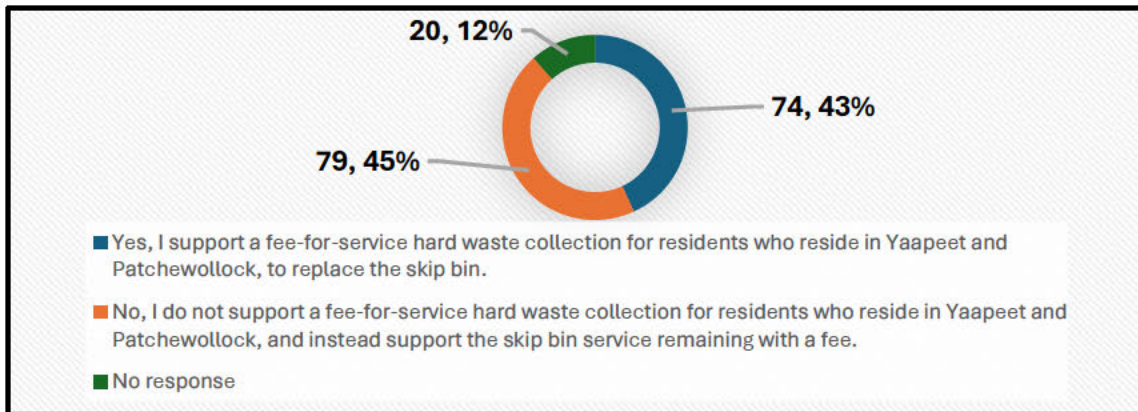
n/a = x3.

Total Count = x173.



**4.3 – If you reside in Yaapeet or Patchewollock, do you support a fee-for-service hard waste collection that will replace the skip bin service?**

No = x79.                      Yes = x74.                      n/a = x20.                      Total Count = x173.



Note: Responses were received from people who do not reside in Yaapeet or Patchewollock.

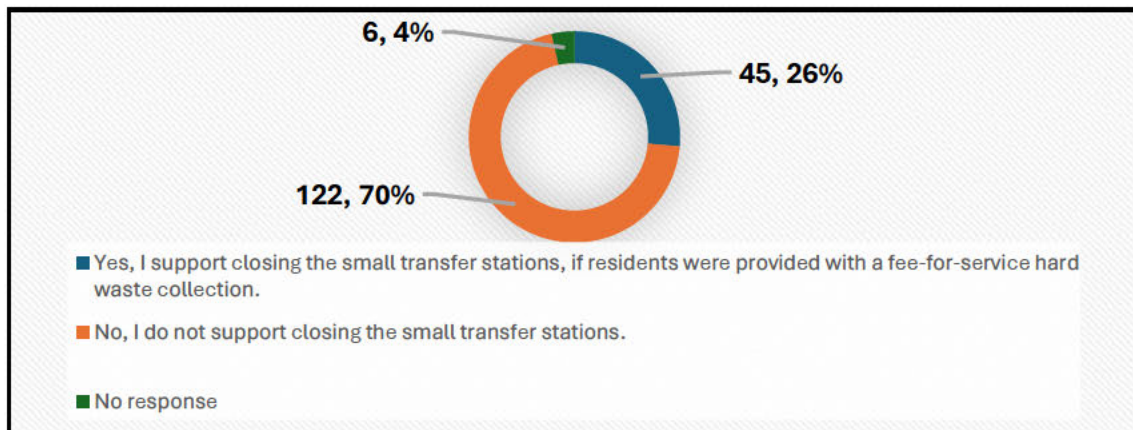
4.4 – Additional comments regarding the hard waste collection service:

see **Full Responses – 4.4**

**Part 5. Closing Small Transfer Stations**

5.1 - Would you support small transfer stations, such as Beulah, Woomelang, Minyip, and Rupanyup, if the residents were provided with a fee-for-service hard waste collection?

No = x122.                      Yes = x45.                      n/a = x6.                      Total Count = x173.



5.2 – Additional comments regarding closing small transfer stations:

see **Full Responses – 5.2**

**Part 6. Additional Comments**

6.1 – Is there anything else you would like to add regarding this community consultation?

see **Full Responses – 6.1**

## Full Responses – 1.1c

**1.1c** - If no, what alternative methods would you suggest for Council to fund waste and recycling services, noting that rates revenue accounts for less than 50% of Council's operating costs?

As a rural resident using transfer station, I would prefer reduced opening hours as proposed rather than being charged excessive fee to use the service.

Continue to lobby State government for required fundings . We already pay way too much in other charges ( Fuel tax and levy as 1 example which should cover road improvements and maintenance) .

Federal Government needs to support Councils better without Councils having to apply. Councils are forced to take up many services without providing enough recompense.

From outside looking in there seems to be a number of outside maintenance type staff. [REDACTED] Perhaps trimming in this area could subsidise the waste costs?

From the outside looking in, there seems to be an abundance of outdoor/maintenance staff. [REDACTED]

Get it from mining royalties , lobby government ministers

Get more funds from state and federal government tax take.

Get rid of glass bins, cut out a few workers in the office would help fund recovery.

Government should be assisting from all the taxes they collect from every avenue, also remote rural should be for a affordable living to encourage people to go out further.

Government, no one is confident that the recycling really happens

Grant funding from consolidated revenue.

Have less bins like the glass one!

I don't think that's a fair question, but I guess [REDACTED] should be offering more assistance, sanitation should be right not a luxury in a first world country, we shouldn't have to pay a 10% increase for a system they are forcing on us as a shire. We shouldn't have to pay for purple bins we don't use. If we have to pay for basic sanitation rights then it should only be for what we use. People with 240l bins pay more than people with 120l bins. I don't personally use the glass bin (I reuse everything I buy in glass) but I still have to pay for the privilege of babysitting the bin.

I don't know but it shouldn't be at the ratepayers expense. Some of these recycling services, such as glass recycling and now the proposed introduction of the FOGO recycling service, should be an optional service for ratepayers. I am incurring an additional \$93 per year on my glass recycling for a service that I do not use.

I'm concerned that full cost recovery will result in more illegal dumping, including on farm properties. If the only alternative is grant funding, perhaps pressure needs to be applied at state government level to increase funding to rural councils.

If it's a state government directive get them to fund it !

If the council can't fund the cost of waste and recycling services the Victorian government should supply additional funds instead of spending millions of dollars in the city eg. Melbourne spend money in the country areas.

If you have a house, these are essential services.

I'm already paying for the glass recycling bin which I don't use, don't want, as mandated by the vic government. You are collecting \$93 per year for a service I am not using. Now there is a proposal for yet another bin (fogo) I don't want and won't use and don't want to pay for. The info brochure says \$598.86 is the new fee which is much more than a 10% increase on my current charge of \$470. I am a disability pensioner and am struggling to pay as is. The only option I have is to forgo the mixed recycling and retain only the general waste service.

I'm not an economist!

I'm not sure at this point as I don't know how you currently fund this service

Maybe not offering new 120 litre bins when everyone already has 80 and 240 litre bins and you already have a stockpile of them.

Not spending money on flashing lights on the main street of Warracknabeal a Street which is approximately 150 to 165 years old with zero vehicle hitting pedestrian fatalities in recorded history.

Acknowledgement and accountability of inappropriately spending funds.  
Reducing the hours of the transfer stations will result in more illegal dumping as it is already extremely inconvenient you have a couple hours to fill your trailer go there dump return home fill it again and go back.

No – funding for waste and recycling services should not be subsidised by footpaths, roads, town maintenance or community services.

Waste services should be funded transparently and sustainably, without reducing core infrastructure and community service delivery. Redirecting funds from roads, footpaths and essential maintenance risks long-term asset degradation and higher lifecycle costs.

As alternatives, I suggest Council consider the following:

1. Efficiency Dividend in Corporate Operations

Council should undertake a structured efficiency review of administrative and corporate functions. This may include:

- o Streamlining financial, procurement and HR processes.
- o Greater integration and optimisation of software systems to reduce manual handling and duplication.
- o Digitisation of paper-based workflows.
- o Process simplification and removal of low-value reporting layers.

Even modest productivity gains across administration can free meaningful resources for operational and community-facing services.

2. FOGO / Composting and Waste Diversion Improvements

Providing low-cost composting solutions can reduce landfill tonnage and long-term disposal costs. Supporting home composting through subsidised bins and education programs may also reduce collection volumes and processing costs. a community base shared FOGO composting system would help to reduce costs (I would happily collect all the FOGO from near neighbors for our compost bins).

3. Grants and State/Federal Waste Funding Programs

Continue pursuing Sustainability Victoria and other external funding streams for recycling innovation and infrastructure upgrades to offset capital costs.

4. Staged increases after these options have been exhausted.

Overall, I support a fiscally responsible approach where essential infrastructure funding is protected, operational efficiencies are prioritised, and waste services are funded transparently and equitably. However this position has become increasingly difficult with already significant annual increase in shire rates, electricity, water/sewerage along with the state governments ESL in our case is funded directly by spending less in our community.

Pick up f/n rather than weekly, reduce costs etc. Negotiating contracts with waste companies. Community education etc. Put the onus back on to the packaging companies etc.

Rates should be used to cover some garbage expenses due to the high cost of rates.

Re evaluate what is waste. Current cost for glass bin out weighs any other bin and is least used in towns. Charging rate payers is a cop out for an establishment who does not have a creative approach to problem solving.

Removal of mandatory Glass Bin collection reducing cost to council. Option for ratepayers to have a choice for glass collection- especially since Victorian Container Deposit scheme is very active and alot of glass is recycled in this manner.

Require additional funding from Stste and or Federal governments

Sell off Collection services vehicle free space to local businesses for advertising & promotion purposes to help fund annual garbage collection services

Sell the graders. We pay rates

Should be paid more for the recycled items, we're going to all this trouble to recycle it should be making you money otherwise what's the point!

Spend money more wisely across the whole board

Stop wasting money .

Take it out of our rates which keep going up

That's what our rates are fot

The money you make from recycling should be able to fund this. If not to able to what is the point of recycling? Is there a breakdown of a report for viewing accessible?

the shire rates we pay each year should pay for more I don't see much happening in beulah by the shire

The state government should pay up! They want these things they should fund it!

This is a council problem to solve. If council tack back the purple glass bins that most of us think is a waist of money and resources maybe money can be saved there.

We don't need a glass recling bin. We only have a transfer station that is open 3 hours a week now. We don't seem to have a town maintenance worker, as branches that fall are left where they fall in the streets. We seem to be on the short end of the stick when it comes to services, I would hate to see them reduced further

Use our rate money that keeps increasing for what reason? Reduced hours at the tip, increased fees. Use that money to subsidise this. We didnt want the glass bin as we use all of ours or recycle at bottle depot, but have no choice and pay for it. My chooks and compost get my scraps I will not be paying for this as well.

Using rates paid by home owners

Waste services should be an option not forced such as that of the glass collection

We already pay through rates .

We pay our rates. Council needs to cut it ballooning cost wages get rid of some services and get contractors

When needed yes. Purple Bin a waste of resources have only put out One time with 3 jars.

Note: Responses have been listed in alphabetical order to deidentify from individual survey responses.  
Note: Some information may be redacted to deidentify responses.

## Full Responses – 1.2

### 1.2 - Additional comments regarding waste and recycling services full cost recovery:

<p>A I don't live her full time, [REDACTED]. I don't need a new green waste bin, because I put it in garden as well as prunings. I have no lawn. Any weeds I recycle.</p>
<p>Alot of residents are pensioners or disability low income. Unfair to charge so much.</p>
<p>Although I agree with cost recovery and that all residents should have access to essential waste and recycling services, I am somewhat alarmed at the proposed 10% initial charges increase. I would have thought a smaller increase overtime more suitable to residents and their already stretched household budgets.</p>
<p>Although the concept of this as a full cost recovery program does seem reasonable at first glance the reality is not all residents can afford the extra financial burden that is mandatory on top of existing rates and charges. Council has an obligation to provide these services, especially those that relate to health and safety of residents. We buy land and pay the our rates believing that some services are provided as a guaranteed inclusion at least to some degree. Council could look at other options that may reduce its operating costs - essential infrastructure and services are not an ideal option.</p>
<p>As a farming family, minimal town services and still need to drive our waste 3km to a pickup site. Would be more willing to pay a higher amount if there was a more convenient roadside service down [REDACTED].</p>
<p>As long as it is cost recovery and not a profit making enterprise</p>
<p>As long as we can withdraw from certain services we don't use &amp; therefore shouldn't have to pay for those services.</p>
<p>Bring back weekly general waste but DO NOT increase the rates cost as we already got bins WE DO NOT WANT but still had to pay for!!! Remove glass bin as never used! Use that cost to cover the general waste bin</p>
<p>But only if it's not too expensive. We need to try to stop the illegal dumping of rubbish on roadsides &amp; waterways, etc.</p>
<p>Charging customers more will result in more rubbish being dumped on road sides and in our water ways. The cost of living in a rural area is already tough, let alone with our own shire council trying to charge us more for a service we all require and can't avoid.</p>
<p>Composting garden waste and selling it back to rate payers</p>
<p>Council is going to increase the cost of recycling services and the new FOGO, I do not want the glass recycling, I do not want FOGO, and I can do without yellow bin recycling, I already recycle FOGO on my property, kitchen goes to fowls, garden goes back in as mulch, do not have enough glass to warrant a separate bin, and like I said I can do without yellow bin recycling. All they do is increase my cost of living.</p>
<p>Council should be more efficient with the rates funds ALREADY at their disposal. Hire their own staff instead of contracting out and paying more for the middlemen.</p>
<p>Cut back office staff</p>
<p>Disappointed that prices have increased but understand council has to balance the books.</p>
<p>Fees to cover costs-only as a not-for-profit service.</p>
<p>Focus on waste seems to be at an all time high. Why are the cost now high? Is it more an administrative cost than a functional one. With recycling bin available why do we even have a glass recycling? That's would be the first in my mind to be removed. The gains made from that may just assist with the addition of new ridiculous waste bins!</p>
<p>For example, living rurally, we currently do not have general waste collection, and are happy with that arrangement. as a result, I would not want to pay for the collection of a general waste bin if we do not use it.</p>
<p>Furthermore, I have never used my purple glass bin waste of money for me</p>
<p>Get rid of glass bin and use as top up for the other 2 services, return of glass would have to be minus.</p>
<p>get ride of glass recycling or don't charge for it.</p>
<p>Green bins are a must. They enable residents to keep there gardens etc looking respectable, especially for the elderly. A nice garden gives you a positive outlook. Also creates work for those in garden maintenance.</p>
<p>How can council raise the rates so much when a large part of the population are pensioners. I can understand a slight rise per year but these suggestions are way over acceptable levels.</p>
<p>I agree with paying for the cost of waste disposal, as long as residence get to choose the level of service that they require.</p>
<p>I am concerned with full cost recovery, it may encourage more illegal dumping.</p>

I do not get value for money with glass collection this bin should be optional. I have put bins out once in 2 years and it was ignored at pickup by truck. Had to take it to tip myself I shouldn't have to pay for a service that is poor and not required by me.

I do not need the FOGO bin but if I have to have it I would prefer fortnightly collection

I do not use the glass bin. Therefore should not have to pay for it

I don't have the answers on where the funding will come from but I think given the immense financial strain already on most families the shire will see a huge increase in dumping along the creek and bush tracks if they are to go ahead with this proposal, we shouldn't be increasing tip fees to align with neighbouring shires, it's already expensive enough to dispose of unwanted items. The purple bins I think need to be looked at, a communal glass drop off in towns would be a better alternative to paying a truck driver to drive around and collect 1 bin every 15+houses. It already costs \$100+ for a 6x4 trailer loaded, you will see an increase in people not cleaning their yards and more vermin around the town. Perhaps it's time to dig another hole to lower the cost of transferring? If they can dig holes Willy nilly for the mines surely the shire can dig another one to help the ever rising cost of living pressures.

I don't have access to any Council Waste & Recycling Service, so it doesn't bother me

I don't support green bin only the rubbish and recycle bin. yellow lid bin could be collected every 3 weeks to cut back costs and if households have a 220litre bin for rubbish it could be collected every fortnight not weekly.

I generally do not generate enough waste to support a weekly kerbside bin collection.

I do put my household green bin out weekly even though there is a very minimal amount of waste in it.

My business green bin is only put out when there is sufficient waste in it to be emptied. I only put it out about once or twice a month.

I have 4 glass in the bin pick up every 2 months

I only support it if we are given the option not to have the purple or FOGO bins. The purple bin is not used at our residence as bottles & jars are recycled for jams, sauces & bottling. If I have an excess, they are donated to others or to op shops. I have also noticed on purple bin days there are very few being put out for collection in Murtoa. This to me is not cost-effective given costs of vehicle & driver's wages etc. I would think a more equitable system would be a Glass Skip Bin provided in a couple of places in the community. As for the FOGO Bin I have, as many others do in rural country towns have worm farms where all our food waste is placed. Perhaps offering worm farms to ratepayers would also be more user friendly. Also, a 240L green waste bin would be a preferred option to us, given our current household waste bin is used more often for garden waste.

I object to paying for bins that we will not utilise.

I only support these services if the money actually goes to footpaths, roads and town maintenance, however, in Woomelang there are missing footpaths, a very large dip in the road outside my property that trucks are large vehicles constantly hit and the noise from this is extremely loud. Something needs to be done about the lack of green grass on the reserves and ovals, there's not enough watering done and it would help to keep the dust down in the area, especially for those that suffer from allergies. And any large dangerous tree, such as on the nature strip next door to my property, needs to be cut right back, it's overhanging my crossover and dropping seeds, branches and leaves everywhere. [REDACTED] and nothing has been done.

I only use the service about every six to eight weeks, I've never used the glass bin or the recycle bins

I own a block of land used for primary production. No requirement for any waste and recycling services.

I pay tens of thousands in rates now just more tax's this is a disgrace

I think it is way to dear reading the paperwork sent out

I understand that council has no choice as the money has to come from somewhere and if not full cost recovery then I understand that rates would have to cover it which would mean something else has to give.

I will require the larger bin

I would love a green waste bin. Most of my landfill rubbish is food scraps. I hate to think about the emissions this creates. I could really minimise my landfill waste if I had a green waste bin

I'm happy to pay for general waste collection but we need bigger bins. I have never put my recycling bin out to be collected as we do that ourselves so we shouldn't have to pay for a service we don't use and increasing costs is not going to be manageable in this Economy where everyone is struggling,

If a ratepayer uses something, it is only reasonable that they pay the cost of that service.

If residents pay full costs, agreeing to that simply means we accept rate increases, whether stated as general rate or waste rate. True?

If the state government wants to implement this extra bin and collection, get them to pay for the service instead of those of us who don't see a need for it having to pay.

Is a rip off

It is currently not an equitable service. As per previous comment, rural residents along [REDACTED] are charged the same fee as town residents for waste collection services but are required to load and transport their bins 5km+ to either the [REDACTED] or [REDACTED] intersections. And then return another day to load and transport their bins back home. This is logistically and physically difficult. Could the collection route please be reviewed to include [REDACTED] to provide equitable services for fees charged to [REDACTED] residents?

It is unfortunate that residential clients are forced to pay extra for larger general waste bins. Despite strict recycling routines most residents attempts to follow, it is unavoidable to reduce the amount of general waste with households more than two people. I.e. children. This encourages untrustworthy people to dispose general waste in unlawful ways such as dumping at places unauthorised or finding alternative measures to remove their waste. I propose rate payers receive larger general waste bins as originally occurred at the same cost. We understand the competitive and raising costs, however this does not compete with the rise in cost of living that includes tax and rates whilst clients who do not contribute to the township end up benefiting overall. Lastly, the recent hard copy sent out to residents does not flow or read in a logical manner for the common folk to understand.

It's a bit unfair that a single person household has to pay the same amount as somebody next door with five people producing rubbish. Pricing solely based off the bin letterage whilst the aforementioned neighbour will fill up that single person's bin as well unconsensually needs to be looked into. Perhaps an additional surcharge can be based on the amount of people reciting within the home as producing more waste should incur a higher fee, as it cost you more to dispose of it.

Maybe an additional 5% per year per adult and 1% per year per child.

Additionally, there should be audits into the bins people are using. [REDACTED]

look closely to commercial infrastructure projects to utilise advertising space with the shire included wrapping of vehicles & free space on council property's

My bottle & cans are recycled through 10 cent buy back

no comment

No comment.

Nothing

Only for general waste. Recycling is imposed by state government they should pay.

Our farm pays huge rates so we are already subsidising the shire and Rupanyup township.

Our rates should cover costs and the food waste should not be implemented

our roads + footpaths should not have funding cut from them. Our roads + footpaths are already dangerous + I don't see why we, the Ratepayers should have our services cut when the top of the tree is unaccountable we all have to tighten our belts, not just the rate payers - the ones who live in the Yarriambiack Shire!!!

Overpriced

Part of rates. We are in a cost of living crisis with stagnant wages and continually rising costs. Encourage people to live and move to Yarriambiack

Particularly difficult for pensioners.

People should think more about what they're buying and disposing of, and maybe if they had to pay for it themselves they'd do better. Instead, the cost is spread across everyone, which doesn't encourage anyone to do better, and penalises those that DO make an effort.

Stop wasting money on extra plastics products (bins)!

Purple bin I have never used so maybe every 3/4 months would be appropriate
Realistically you are wasting your time and money because the amount of illegal dumping people will do will cost the shire alot more to get rid of.
recycle green waste nothing ever happens to the growing pile [REDACTED]
Rubbish will end up everywhere
Scrap glass bins and collect at transfer station
Senior citizens do not generate as much waste in volume as households with several children and adults and should not be penalised financially to support other with higher incomes.
Services should be based on volume and type of waste. Contract collection for small volumes at high cost should be reviewed with alternate options for collection canvassed. State regulations that are not easily applied in rural settings are costing our Council and communities. Advocacy should be ramped up!
Surely there are other ways than just the easy way of upping costs.
The glass recycling and the purchase of the glass crusher was not clearly researched given the imminent introduction of the Container Deposit Scheme in Victoria . The proposed inclusion of wine bottles into the CDS will further reduce the amount of glass in the glass recycling bins . Given the proposed 10% increase in waste and recycling charges will mean that glass recycling will cost each resident over \$100 dollars per year or more than \$16 per collection . I would stop the glass recycling collection , encourage ratepayers to deposit their glass at each transfer station and Shire should allocate any money saved to reduce the overall cost of the other waste services . For the food and organic recycling I'm not sure if this would be a good use of resources . I would rather see encouragement of household organic composting . The free green waste and E recycling is a welcome and much appreciated service
The number of bin options is excessive. For people with other options for vegetable and Greenways ie. Worm farms,chooks,compost etc should not be obligated to have this bin. And use of jar recycling should also not be mandatory as reuse of these jars by some ratepayers.
The purple glass bin is a total waste, the percentage of glass products in any supermarket would not total 5% the cost and infrastructure needed for glass bin is a total waste of money
The purple glass recycling bin no longer required due to the 10c refund scheme I pay for this service year, an have never used the bin. The cost of this service to send a truck & opperater to [REDACTED] bi-monthly when only very few bins are put out and I have checked not even quarter full. these few items could easily go out in the fortnightly yellow recycling bin.
The state government should pay up!
This is the practice across Melbourne for all the home owners by every council. No difference. [REDACTED]
Unsustainable in small rural communities especially where there is a lot of poverty.
User pays system is the fairest
Vacant land should not be ask to pay any bins fees since we dont live there to use the bins. This is unfair. [REDACTED]
[REDACTED] What about a green waste bin instead of a glass recycling bin?? NO way I will be paying for my food scraps to be taken away!!
We currently do not have recycling pick up. And a small bin to manage a household and working farm waste. We have minimized our costs so if costs increase, so will council's need to implement all services to ALL residents- including those not currently receiving services. [REDACTED]
We pay premium for a service that we don't want like glass recycling and if we want to dispose of other we either pay or drive 50kms
When will we be listened to.

While it makes sense to have the bin collections working upon a full cost recovery scheme. I do however find it disappointing that yet another part of our rate payments is being increased, putting further strain on households.

Yea it would be a good thing

You can have the bin back [REDACTED]

You can take all our bins back

You can't operate this service at a loss, otherwise our rates will increase to cover any shortfall.

You need to provide more detail as to what this looks like for the average resident. Are the costs being added on to rates or is this going to be a new charge? What % of our rates go towards this now and how much more do you need to add to get to fully funded?

You should instigate a recycling shop at the tip where common household items can be sold for reuse. This would help a lot with full cost recovery. The tip attendant has plenty of time to man the shop as well.

You will experience a large increase in illegal dumping with your increase in fees - where will the money come from to clean this up?

Your new proposed charges are 10% dearer than [REDACTED]

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## Full Responses – 2.1c

**2.1c** - If no, please provide feedback on an alternative method to achieve full cost recovery:

50% increase at the moment with stagnant wages and pensions is excessive for households.  
I realise fees will inevitably increase, but we need to consider other priorities for households too.  
We do not want people dumping rubbish to avoid very high costs, which we see more and more now.

50% increase is to much to ask

50% is a lot to increase in one go

50% is a lot to increase in one go.

A 50% increase is a significant and sudden burden on local businesses and community organisations, many of which are already operating under rising costs. Local businesses contribute to employment, economic activity and the long-term strength of the rate base. Large fee shocks risk undermining business viability and future investment.

Levying rural residents or non-users also raises fairness concerns. Cost recovery should align as closely as possible with service usage and benefit.

As alternatives, Council could consider:

Phasing in any required increases over several years rather than imposing a single large rise.

Introducing tiered or usage-based pricing aligned to bin size, frequency or volume.

Reviewing contracts and pursuing regional procurement efficiencies.

Implementing operational and administrative efficiency measures before increasing external charges.

Providing greater transparency around the specific cost drivers behind the proposed increase.

A staged, efficiency-focused and economically balanced approach will better support both cost recovery and long-term community resilience.

A 50% increase, while maybe required for full cost recovery, seems excessive. Particularly for small operators.

A lot of smaller community organisations are struggling financially as it is. It's these small businesses that bring outside money into the shire so please acknowledge their importance

Again a question about Full cost recovery . See previous comment .Also it's a service provided by local government and should've have to be fully funded by us the ratepayers.

Again we come back to cost of living pressure, small business pressure, is a 50% increase in waste removal going to tip these people over the edge? (I don't know because I don't know what they currently pay).

Any one who uses the services should pay something fair enough if they don't use it, but clubs + the like can fundraise get grants etc to help. Everyday hard working people can not.

Better management of funds

Business fees 25% maybe?

Commercial businesses pay extra for everything, most are struggling to cover costs

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Encourage businesses to start, and stay open. We are in a time where everyone is struggling. Council should be supportive

Encourage new business to shire as a lower cost alternative than bigger centres

Full cost recovery should apply to businesses, is 50% the correct figure? What clubs organisations don't pay at the moment

Funds should be absorbed by local government

[REDACTED]

Government funding

Hey there is a cost of living crisis crises.

However, what is the average cost a business owner is paying? This question doesn't have enough info to make an informed decision. What is fee for clubs + non-ratable properties.

I think given the large amount of residential rates that would be available across the entire shire. A more balanced approach might be more suited. For instance I'm sure if each residential allotment was charged say a 12% increase rather than 10%, you might find that commercial rates would only have to be paying say 40% increase.
I thought it was covered in the land rate bill, and it's up to the council to come up with a better solution. We are not all business people and understand the complexities of running a council.
implement more efficient processes.
improve how you go about collecting and handling and work on keeping costs down
It won't be from me . As I think it's a waste of money.
Maybe start with a smaller % increase (maybe 10%) and see how the first year with changes made helps to close the gap and then continue to make changes and increases from there.
Monitor their waste, the more waste they put out, the more they pay.
[REDACTED]
N/a
No
No idea, I'm not a commercial business
No no no! [REDACTED]
Non rateable properties should be charged some fee
Not all services need to be full free recovery.
Not such a dramatic increase. Have business's had their say?
Obviously that is just rough estimates, but it bangs on about being fair in the letter that was sent out. I hardly think that slamming commercial property with a 50% increase, while the masses(residential) are only going up 10% is fair.
Once again if recycling is in place it should be cost recovery
Out of rates
Reduce non essential community services focus on the basics.
Reduction in transfer station hours and increase in transfer station waste costs will help to achieve full cost recovery.
Removal of mandatory Glass Bin collection reducing cost to council. Option for ratepayers to have a choice for glass collection- especially since Victorian Container Deposit scheme is very active and a lot of glass is recycled in this manner.
Same as above [Government should be assisting from all the taxes they collect from every avenue, also remote rural should be for a affordable living to encourage people to go out further.]
See previous answer [Require additional funding from Stste and or Federal governments]
Shire needs help rubbish will be all over back roads [REDACTED]
Small business can not afford more increases
Some rural properties do not have an option for garbage collection so should not be made to pay for a service that is unable to be offered even if they did want it.
stop spending more than you get by trimming unnecessary funding to things
The state government should pay up
There are no winners in either scenario other than the Shire being able to provide and pay for these services. Could there be some sort of split across the groups and businesses rather than 50% for the latter? Either way, consumers will be paying in some capacity - businesses will always pass on their increased costs.
This would depend on transparency of what actually makes up full cost.
Tip shop!
Unsure
Using rates home owners pay.
Victorian Government should be spending money in the rural areas.
Waste disposal should be considered a community service with fair and reasonable cost recovery, ratepayers should not have to cover the cost of poor money management
[REDACTED]

Where is the local support from our shire? We pay enough now in rates. [REDACTED]
[REDACTED]
[REDACTED]
Why penalize those who do not have a need for it.

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## Full Responses – 2.2

### 2.2 - Additional comments regarding commercial business fees increasing by 50%:

If they choose to support and use the council service it's a bonus.
50 % is far to much increase 10 % ONLY
50% is a disgraceful figure in this economical climate. Sheesh! We are not not will we ever be a large regional area. So stop trying to charge us as one!
A 50% increase would be passed onto customers. This may lead to many small businesses closing down in regional towns.
Again I believe 50% a large initial increase. Would this additional overhead to business not come as a direct price increase to their consumers? All users of the service should contribute fairly based on their use. I expect this has been taken into consideration when the proposed changes where initially considered.
All small town rural businesses are struggling extra costs only make it harder to survive!
as a commercial business we are already carrying a bigger part of the pie
[REDACTED]
Businesses are in tough times at present, and a 50% fee increase would be financially harmful. See comments on page 3 [My business green bin is only put out when there is sufficient waste in it to be emptied. I only put it out about once or twice a month.]
Businesses will close as they won't be able to run so our town will become a ghost town.
Businesses will look to other providers if the services do not provide what they need. Have businesses been surveyed?
Commercial business have higher responsibility to adhere to the correct and safe disposal of waste and recycling procedures.
Commercial business would require more water services than domestic
Commercial businesses usually have a lot more rubbish
Commercial enterprises are "for profit", with often very little regard for the environment or sustainability of waste disposal. Waste management should be fee for service, with opt out available. Put more money into compliance and prosecution of those that are doing the wrong thing.
Commercial fees to cover the residential costs
Council pay for some blocks to be cleaned up if the owners do not do it. The landowners themselves should pay for this, not the council, if the owners will not pay, the should be made to pay or at least contribute. Everyone else has pay. 50% is absolutely shocking. Why are commercial businesses being punished? Even consider reducing the 50%.Our shire should be encouraging commercial businesses not punishing them.
Does it need to increase by 50% to recover cost?
Falls into line with this council making business hard to operate in the shire and de incentivise businesses coming
I am conscious that this will place more pressure on small businesses and potentially affect employment. However, these costs can be written off in tax returns.
I am not a business owner so I feel I am not in a position to know to full impact of this on local businesses answ and therefore not well placed to answer this question
I don't believe individuals should subsidize a money making enterprise
I imagine there's a lot of businesses struggling to make ends meet. This increase would be huge for them.
I mean they are businesses so yeah
I not NOT agree that non-users should pay. I would, however, agree to a nominal, very small, charge to help recoup costs related to public waste bins. WHY? Because it helps spread the cost over the shire. Maybe take the cost of the public bins and spread evenly per rateable property NOT one paying any more than another. COMMERCIAL Rural economy struggles, do not unfairly target businesses.
I think given the small amount of commercial rates per residential rates that you would be receiving, it is baffling as to why you have decided that a small amount of our shire should have to pay the majority of our increased payments. Small business in small country areas are already under immense pressures from every angle, let alone when the shire dumps another large increase in rates ontop of them. To be expecting a minority in terms of rates intake, to be paying the majority of this increase is ridiculous.
I thought everyone pays rates?

If they have a big shop making good businesses then yes they should pay more
If we don't use the bins, we don't pay for them
implement efficiency measures.
Increasing fees isn't the answer
Is that the correct figure for full cost recovery
it is not a strong yes vote, however i do not agree with charging an overall levy for ALL users when they may not use the services.
It seems that commercial businesses have had a long time fee reduction & shortfalls should not come from residential property owners it should be a equal amount tell me a bank should receive a reduced amount & make that make sense!
It will be a tax deductible fee and won't provide any substantial financial impact
it would cause inflation from the commercial business
It's hard enough for business to keep its doors open now without increasing by 50%
Leave as is
Many businesses are getting flogged by rising costs and taxes. Their profitability is threatened and many will eventually cease operating.
Maybe 50 percent is a little high. Possibly 30 percent could work.
Nil
No comment.
Not a commercial business .
Nothing
Once again increase fees just add to difficulties experienced by commercial businesses, it's already difficult enough to survive commercially.
Pathetic
Reduction in other services should help to cover costs. I think 50% is too steep and unachievable in one year- I think a gradual increase over a few years after first changes are implemented and you can see what savings are made in achieving cost recovery before making such an outrageous increase on small businesses, with many already struggling with available staff, taxes, insurance... this will push businesses out.... Another challenge for our already challenged community.
Small business in small towns do it tough enough, small towns will have nothing left.
Small business are under enough pressure in servings the community
Small business is slugged enough now with land tax, insurances.
Small business struggles at the moment any further charges will see them close their doors!
So is employing all the workers. So shire want to stop growth in shire just let everyone leave
Some people might no need all the (certain) bins for waste + recycle
That is a massive increase for many small businesses in rural towns to absorb
The cost of doing business in rural areas is already too high, you risk losing businesses due to unmanageable overheads.
They are the one making all the money. Why not tax them
This a loaded question. I don't support my 'compulsory' first answer either
This is a really tricky issue - businesses will likely need to increase the costs of their goods and services to all customers and it may also impact any sponsorship they provide for local organisations
to hard now for them to serfiv, while shire workers and assets get more,bigger and better.
Unsure at what level commercial fees are set?
We are all going broke now this is bad
We are struggling to keep current business trading in our town now without further overheads.

We do not have many businesses in murtoa [REDACTED]
We're not impacted by this. So probably not a fair question.
Why could it be the 50% rate. Instead of 50% straight up make it in 4 lots go with rates.
Why should business fees be the ones to increase by 50%. Surely all ratepayers etc should contribute.
Why should we cop a 50% price rise. If we then choose to do other waste service options you will get nothing from us, yet still have to pay for the trucks to run & collect all other waste. Doesn't make sense to me.
Yes for those who are making a large profit. For those that are not so fortunate in their profit no until they make a reasonable profit

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## Full Responses – 3.1b

### 3.1b - If no, how will you dispose of your FOGO waste?

- People decided last year we did not need FOGO in rural areas. Stand up to state government. We live here not in over crowded cities. Show some support for the country
A compost bin. This would be far more cost effective for ratepayers.
A lot of food and garden waste can be fed to pets as a food source.
Again I don't think the options given are fair. I would like to be provided with the service but I do not think it should come with an additional fee. The state government is requiring the program be implemented then the state government should be footing the bill.
Already going into compost.
Any suitable food waste is used in our garden to enrich the soil etc.
Any way I see fit
As it stands now, I will create my own compost- most rural residents do.
As vegetarians, we make compost and mulch out of food and garden waste that can be processed as such. Non-compostable / mulch materials are consigned into the general waste bin (120L).
At the beulah transfer station
Before answering I would like to know what you are going to do with this waste.
Bins do not hold much
by compost
Chickens, compost
Chooks
Chooks
Chooks
Chooks and compost
Chooks and compost
Chooks will convert into fertiliser and eggs.
Compost
Compost
Compost
Compost
Compost
Compost .
Compost at home
compost bin
Compost bin for majority & green waste at transfer stations for branches.
Compost bin for my garden
Compost bins
Compost in gardens
Compost on farm as usual
Compost worm farms
Compost, burn it
Compost, chooks.
Compost. Would consider the bin for a cost if the compost etc was then made available to rate holders even for a small fee.
Composted
Composting
Composting
composting and feed to chooks.

composting as I am a one person household pensioner
Currently I compost my kitchen waste and take garden waster to the transfer station. I prefer to continue doing that.
Don't need it
Feed it to the pigs. O no wrong answer ok compose it
FOGO waist is easy waist to mix in to soil. It will rot over time and enrich the soil. What's the problem ?
Food scraps go to chooks
Free at the tip.
Garden waste is used back in the garden.
General waste
Green waste to the tip veggie scraps to the chooks
I already compost all my FOGO waste. Encouraging and educating ratepayers to compost their FOMO waste will be of benefit to all stakeholders
I already utilise a compost recycling system
I am composting all my food and garden waste
I burry mine in the garden and they often resprout. I also have a compost bin I can use.
I compost and feed my chooks. I WILL NOT be paying for this service. Provide every household with a compost bin educate them on their use. Money better spent here and its a once off not fortnightly or monthly. [REDACTED]
I compost mine better for the garden
I don't get any council waste services so why start now
I don't have food waste
I don't want another bin like the glass bin that I pay for every year and never use, like most people I compost these things.
I don't want this stupi bins so don't give me one, I have 2 useless bins now, the recycle one and the glass one
I have always collected my food scraps and composted my garden with them so don't waste my money
I have chooks + a compost bin.
I have compost,chickens and a worm farm for disposal of these items.
I have family that lives in town. I currently collect their food waste and take to our property for chook feed / compost.
i have two compost bins & returning the waste to replenishing the soil is my alternative
I have two worm farms & all food waste goes in there or dug back into the garden.
I have very little food waste + my fruit + vegetable peelings are scattered on the garden to rot down.
I live on a farm, having our own chooks and a veggie patch so I will continue to feed my chooks and compost my waste. Tell the state government to fund full cost recovery.
I only eat bananas and apples. Put on my garden
I put mine into compost great for my garden
I put my scraps in my compost
I put on dig green waste into garden beds include prunings. No lawn. I recycle green waste
I put them in my compost heaps, garden beds, or feed them to my chooks & worms.
I think we already have too many bins and FOGO can go into your compost bin or your chooks.
I use all waste in my garden so do not charge me for an extra bin
I will burn it onsite in line with fire safety regulations.
I will dispose of my FOGO waste as I have been for years. I compost all our food waste + mulch + spread all garden waste all the year round.
I would dispose of it in the regular curbside bin and simply pay any fine that is incurred.
I would feed it to my chooks as i do now
I would have to bring a fogo bin to the tip along with my general waste and assorted recycling. I would need a bigger trailer.
I would like this service on a weekly basis and funds should be absorbed by state government.

I'll use in my garden and other ways. I will not be paying for a service for this.
If the government thinks it is so important, maybe they cover the cost.
In my compost bin, like I have always done
In our thriving compost system
Into a compost bin. Maybe it would be more beneficial to provide residents with this option.
Kitchen waste already goes to feed fowls, and we get eggs, garden I can mulch and put back into my garden no problem.
My chooks account for most of my food scraps, and the rest goes into compost
[REDACTED]
My land is vacant land, i dont use any bins services to dispose anything
my own compost bin and chooks, gods & cats.
My tenant is [REDACTED]. [REDACTED] will not distinguish and separate [REDACTED] rubbish. I've long since given up trying to get [REDACTED] to comply.
No need as empty block as mentioned.
Not applicable
Not applicable.
Our business premises doesn't have FOGO waste.
Same as I do now I eat it all now like some I know
Same as we have done for years.
Self recycling and use/reuse
Shire just trying to out do Albo shame shame.
The bin should be provided but There should be no fee because the bi product that will be made will save council a lot of \$\$\$ plus the state government should pay up!
The bins aren't big enough for all the garden refuge I have to dispose of. I need my trailer to get rid of it all.
The FOGO bin should be free.
The same way people have been getting rid of it since kerbside collection began. Food and green matter break down naturally so it makes no difference to Mother Nature where it goes in the ground.
The same way they have always been disposed of
The state government has outlined that councils need to provide this service. As a ratepayer I have to question the fee. I understand that purchasing the bins that a household will use is an upfront cost which should added to my rates as this is an investment for my own benefit but to charge full fees for another government mandated service (in addition to what is currently available and paid for) seems excessive. If I had the time and resources I would reuse most food waste by methods such as a worm farm but I'm not currently in that position. Green waste has usually been left to dry and then burnt in the winter months. This is not ideal for the environment or areas within town limits. If not adequately managed this method can burden the CFA during high fire danger periods of the year. - although the CFA could conduct small supervised burn offs on private land for a fee if we had the manpower and were actually paid for our time. We are volunteers who already invest our time into fundraising, protecting our communities, safety and fire education for residents etc and still are required to pay the council (government mandated) emergency services levy unless we want to wallow in a sea of red tape and paperwork.
This is a Govt push for a service which seems to me to be for urban areas (ie. cities) & not at all suitable or viable for country areas.
This required a push back by all rural & regional councils to say "No" it won't work (too costly) out in these areas.
We already compost all our food and garden organics. The compost is reused back into our garden, so we would not like to pay an additional fee for a service we wouldn't use. It should be optional.
We are on a farm so not necessary.
We compost our own waste
We currently have a compost bin and animals that are given FOGO materials.
WE DO NOT NEED THIS.
We give our scraps to chooks

We have animals that can eat these and we also compost
We have compost bin, garden, chooks.
We have tumbler compost as well as worm farms, and use the organic matter for our orchard and gardens of fruit and vegetables
We have very little FOGO waste and what we do have can be composted
We live on [REDACTED] and dispose of our FOGO by composting or seasonal burn piles.
We live rurally. We have compost, chooks, dogs and bonfires in winter for garden waste. I cannot see any use for us for a FOGO bin.
we use them for compost
We will compost worms for fishing
Why can't fogo go in general waste
why not its general rubbish and all ends up in tip anyway
Why not?
Will be taken to my local tip and into the green waste area.
Worm farm and compost bins
Worm farm and compost. Garden waste to transfer stations. Grass clippings on garden
Worms

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## Full Responses – 3.2

### 3.2 - Additional comments regarding the FOGO bin service:

A lot of farming households already utilise animals to use FOGO materials that it may not necessarily be utilized in this area.
ABOUT BLOODY TIME
And it to far for the shire to cart the fogo to the end user
Be a better option in rural areas to provide residences with worm farms instead.
compost waste.
Disregard state government regulations.
Do NOT make it compulsory to pay an annual fee for a bin I do not want or need .
Don't want it as above
Especially important for older residents that cannot get to the tip.
Extreme pricing not nessicary
Fogo bins my friends have in Torquay stink, Mallee temperatures are much higher. Flies are already a huge problem in the Mallee, without the stink from fogo bins, I will not be using them if unfortunately where lumbered with another cost we don't need
Get rid of the glass bin waste of money. But that cost into the other bins. Push the 10 cent return on glass bottles.
Great idea, should have been implemented earlier. As with all services such as this a concession should also be available for qualifying residents (pension card, etc.) no matter what fee structure is chosen.
Happy to pay for a service I am using.
Have a option for either 120L or 240L figo bins
How about a community based FOGO, I'd be happy to take as much FOGO as the neighbors could provide.
I can't see the environment benefits in such a vast area. Would be happy to have service if someone can show me the befits out weigh the environmental cost of collection
I compost food waste, so this would only be for garden waste that's too large to compost. It's unlikely I would fill a 120L bin fortnightly, but since this is the smallest option on offer, I'll take it!
I don't want
I have a compst bin, but lawn clippings and meat, dairy etc I cannot put there. For people like me, how much will it cost for the truck? Costs. For such small amount, weekly seems a waste, especially with fuel prices jumping.
I think this definitely needs to be weekly, food waste will be of particular issue during our warmer months.
I wonder if as part of the rollout council / state could provide all households with a compost bin to encourage environmental FOGO practices at home.
I would rather have a fogo bin than a purple one please
I'd pay for it if I didn't have a glass recycling bin that I have never used and still have to pay for
If food, recyclables and glasses go in separate bins, I'm then left with half a shopping bag worth of other rubbish. And yet I will have to pay for two bins.
If I have to have it fine but I DO NOT want to pay for something that is FORCED ON ME
If public education was improved, and compliance enforced, FOGO bins would be unnecessary outside of apartment buildings in cities.
If use of FOGO bins were to be made compulsory, that bin would have very little in it for scheduled pickups.
If we are to begin a FOGO service I strongly believe it would need to be weekly to avoid people's Organics rotting and sticking within the bin.
I would also propose the current purple GLASS bin be repurposed as the FOGO bin. There appears to be few residents whom actually use the glass service. With the collection truck spending much time just driving around to who has actually put their bin out. Time & money would be more wisely invested in a FOGO bin. Also aiding residents with less initial cost increase and a more practical rubbish collection service.

Initially the smaller bin may be sufficient. Possibly a larger bin is necessary for some larger households. Depends on the strictness of the rules in each household.
It would be great to opt-out and not have to pay for the service.
It would have to be weekly service if implemented...it gets a bit too smelly on 2 weeks!
Its use would be largely for green waste . If food is involved it will get rather stinky over 2 weeks
Just another crap levy
JUST ANOTHER TAX
Just another unnecessary cost to home owners
Just money grab
Leave bin up fight
Like the glass bin. It won't be used.
More education on this to the community rather than government directive. Maybe with more education there would be less need?
No comment.
NO FOGO Bin as an extra cost.
No not overcharge as some residents are only on low incomes.
Not a service which will work in my opinion. Council should be pushing back to say "No", it wont work here. This will encourage incorrect bin use & illegal dumping in my opinion.
Not required at my land at this stage.
Nothing
Once again anything introduced at a fee just makes my living expenses increase, it's hard enough now, and we as ratepayers do not get value for money out of our rates.
People could be encouraged to start a worm farm or compost bin ( or heap) Maybe even start a compost area at Community gardens.
People will not use FOGO bins properly, and the bins will be very malodorous. Ask Horsham how it's going! We live in a hot climate here!
Prefer alternatively with recycling bin
remove those from households that don't require the service
See above [I already compost all my FOGO waste. Encouraging and educating ratepayers to compost their FOMO waste will be of benefit to all stakeholders]
See above for my views [Only for general waste. Recycling is imposed by state government they should pay.]
Should be optional for at least farmers
Should be optional not mandated by government.
Should be optional not mandatory. State government unrealistic and stupid with this demand.
Smaller bin with more frequent emptying would reduce odour and infestation
Start a council run chook farm and compost business
The bin should be provided but There should be no fee because the bi product that will be made will save council a lot of \$\$\$ plus the state government should pay up!
The government has more important thing to worry about. What happens to this waste now?
the mallee is not the place for food waste bins especially if not weekly, flies are a big enough problem now
Think this is a good idea . Maybe some information for resident on alternatives like composting would be a way to reduce need for this program
This bin should be optional. Extra charges are being forced on an ageing population.
This is another cost that will be incurred by already struggling ratepayers.
This is crazy. Educate people on recycling properly and we wouldn't need a glass bin nor fogo bin. Use our rates money properly. Instead of paying staff to collect these use the money to educate. How many glass bins are collected in murtoa bi monthly??? Does this warrant each household paying the mammoth fee yearly??? And introducing a FOGO bin really?!? How many do you thibk will use this??
This is not a service we are currently offered at all.

This is not practical as I cannot believe the collected waste, across such a large area, could be utilised for compost etc
This might be ok for larger places but I cannot see it working in rural and regional areas. Will only encourage illegal dumping if it is pushed upon us.
This will just be another bin that you collect money for and becomes another useless bin that I need to store.
Waste money for me.
Waste of money my money
We have a veritable garden and a lost of food scraps can be mulched.
Weekly 120L size OR fortnightly 240L size
Weekly service in summer and fortnightly during other seasons
While I understand it is government legislation, I think it is a waste of time and resources. This is of course typical of a lot of government policies.

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## Full Responses – 4.1b

**4.1b** - If no, why do you not support the reduction of transfer station hours being replaced with a fee-for-service hard waste collection for the specified card holders?

A lot of people who are not “specified card holders” still don’t have them means to dispose of hard waste.
A reduction of transfer station hours will be unsuitable for those that need to access the tip but are not specified card holders.
Affects everybody
Already been reduced to 4.5 hours per week.
as I don't have hard rubbish hear. Most if not all people manage to use this of what they have, with perhaps little the will take as the tip if really not wanted.
As it gives rate payers a choice of rubbish disposal.
As we have always done, stop trying to add charges for everything!
Barely any hours now.
Basically senior citizens are penalised enough with rates, electricity, water charges.
Because once again I do not want to pay for a service I don't use I feel I pay enough for rubbish disposal as is. As a single person I may only have a kitchen tidy bag of rubbish a week.
Because the card holders have paid there taxes to get this service , But people on the dole with no disability should pay
Because your seniors etc already pay too much and go without
Community based solutions
do not understand what this is as the 1 hour could cause people to not get to the tip in time
Doesn't apply
Everyone is struggling financially. Tip costs are so expensive as it is that’s why so many people dispose of there rubbish other ways
Hard waste be free to all.Other wise illegal dumping will increase.
Hard waste collection for pensioners should be free.
Hours are already very limited.
I am happy with the tip availability as it currently operates in Warracknabeal.
I am not eligible for any Yarriambiack Shire Waste & Recycling Service
I do shift work and the tip is not open long enough for me I feel. I am a seniors card holder, but I wouldn't use the hard waste service barely ever.
I don't believe I have adequate information on how this would work to make any informed decisions.
I don't think it should be restricted to “specified card holders”, it is a service I would use. I have small children and farmer for a husband, so often there are things that need to go to the tip but I am unable to achieve this on my own.
I don't use it
I have access to property not in the town limitswhere I dispose of my hard waste branches etc.
I prefer the transfer station
I really feel our transfer station is important and that our opening hours are just right.
I support a fee-for-service waste collection but If it is a fee for service waste collection why do the already limited transfer station hours need to be reduced even further? We already have enough problems with illegal dumping and limiting hours further may exacerbate the problem.
I think Rup transfer station still needs to be open two mornings/week, or better still, one morning & one afternoon.
I'm a self funded pensioner .
In many parts of Victoria hard waste is collected for free, those on tiny incomes should not have to pay.
It could be that these card holders cannot afford a fee for service.
It doesn't affect me
It will encourage more illegal dumping, and seniors and people will disabilities will simply live in squalor. Which already seems to be the case in the yarraianback shire due lack of care.

Keep transfer stations.
Leave them alone
Like i said it is vacant land
more work for man power the shire dont have now
Murtoa will see a window of 1.5 hours of a Sunday . People that work full time don't have enough time to access the transfer stations. Could the weekday services be reduced and increase the Sunday service ?
Murtoa's transfer station has already limited hours & I believe it is already hard enough for Pensioner's & Disability & Health Care Card Holders experiencing financial hardship by adding to their burden.
need to have more and longer transfer station hours .
No
Not enough info what would the fee be? I think the town will look like a tip and there will be people scavaging through hard waste.
One hour, between 9a.m and 10am, twice a week for a regional municipal transfer station is pathetic imho. What are you guys doing with ratepayers money? Are things now that tight that you can't afford an extra 4 hours a week? Why not 'employ' work-for-the dole locals to man the transfer stations and/or help with rubbish collection? Free labour.
our demographic it built up of people in the senior age bracket extra fees imposed would impact adversely on the base income
Pay enough already for fees. If people need help then for removal of hard waste . Can apply directly to YSC. Fee then charged
PAY MORE IN RATES AND GET LESS SERVICES [REDACTED]
Reduce the hours @ the tips + watch all the illegal waste being dumped.
Reducing council services will lead to further waste being disposed of incorrectly,
Same as above [No need as empty block as mentioned.]
Seniors or any body find any cost a challenge
Should be transfer stations available for those who wish to use them. And why single out a group to pay for the service or do they currently have exemption from paying. As I am not in that category I do not know.
The fee for service should be provided to everyone not just specified card holders.
The tip should be open
There is limited time at the moment for hard rubbish disposal - by delivering ourselves as we do, saves more \$\$\$ than contracting a company to dispose.
There is no apparent reason why one class of citizen reserves additional services over others
These demographics are already financially vulnerable.
These people have access to these services through My Aged Care and NDIS, where contract gardeners take their rubbish away. Most working people can only use the tip at the wkend, already coping with reduced opening hours.
They are Struggling with cost of living now
This again is absurd we live in a small community and there are many people in our community that will assist these people for no fee or just dumping costs. Reduce the hours you chop and change these as ypu please anyway. 2 Sundays in a row murtoa was closed early out of the 2 hours they were meant to be open. How about getting the hours right tou have now and update your website!!
This question is loaded, council is proposing to remove a service and replace it with a fee for service, once again this disadvantages households.
This should be covered by our rates
Those people (specified card holders) cannot afford more fees that should be covered by our rates
Transfer stations need to be open more and at more sensible times
Unfair
Use the reduction in operating costs to cover the bin expenses
We all make waste. Why devide
We are all doing it hard at moment fuel is bad

We as a community should be able to provide that service on a voluntary basis. I am happy to offer my vehicle and trailer on a need to basis. We are only a small community. I believe it is not too much to ask a few people to give up a few hours to perform this task. Saving dollars and creating a good community spirit.

We pay rates at a very high rate this [REDACTED]

We use the transfer station to get rid of our rubbish  
We do not have kerbside rubbish collection

We would prefer the transfer station to remain open or as below be available to the whole Beulah community.

Well its not fair on those that dont meet the criteria for the service to have to work in with the already reduced hrs

Why discriminate by now allowing everyone to access this service.

Why should one.

[REDACTED] Aged people shouldn't be charged at all. They have already paid their dues for the last 50 years

You are tying 2 questions together there to catch people out. I think a fee-for-service for the specified card holders sounds like a good idea.


I also think that reducing tip hours is just asking for more and more people to be dumping [REDACTED] either on the side of the road or along creek/park access tracks and such. People who work full time already find it hard enough to get to the tip when it is open. If all of a sudden the tip isn't open anymore, you will find more people dumping rubbish I fear.

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## Full Responses – 4.4

### 4.4 - Additional comments regarding the hard waste collection service:

[I support hard waste collection] in part. It would get out of hand the cost.
A person may not have stated cards but that does not automatically mean they have a ute or trailer.
A set pick up point in town as collecting 3 cubic metres of hard waste could take 12 months to collect. Which is just a home for vermon & more rubbish thrown out on our roadside. A maned pick up every 3 or 4 months & everyone could take there hard waste to it no matter if it is 1 or 2 cubic metre.
All rate payer should be treated equally
Are you going to collect hard waste from farms
As Yarriambiack has an older aging population, a lot of folk can't get rubbish to the tip (no vehicle license, no trailer, etc) - once again, use it & pay for it
Council used to offer tip vouches with rates, maybe consider one hard rubbish collection a year - ( one cubic metre) as inclusive. whatever company the council chooses to implement this service is also able to sell on any items and other materials (most metals per ton pay well as well as other materials that recycling companies actually purchase.)
Define hard waste
Don't live in yaapeet to patchewollock
Ensure fee is not huge for pensioners and disability but why not offer for all residents who will not be able to use the transfer stations during reduced hours?
Even in the cities like Melbourne all hard waste is placed out side the homes, however, one mans waist is an other mans treasure leaving little to be collected.
Hard waste collection should be offered free to all ratepayers at least once but preferably twice a year. This would cut down on illegal dumping & assist householders to remove rubbish around their properties & reduce fire risk.
I am not a resident but had enter an answer to this to proceed with the survey.
I didn't want to select either answer because I don't live in either locality, but yor survey wouldn't allow that.
i do not live in Patchewollock or Yaapeet so my answer to that question isn't mine
I do not reside in these areas.
I don't believe I have adequate information on how this would work to make any informed decisions.
I don't live in either town
I don't live in either town, should be up to residents, not others.
I don't live there
I don't know what the fee is?
I don't live in either so don't want to comment
I don't live in Yaapeet or Patche so cannot comment
I don't reside in these locations
I don't reside in Yaapeet or Patchewollock so why do I need to answer this question
I don't reside in Yaapeet or Patchewollock yet still had to pick an answer?????
I feel the last question perhaps needs to be a survey just for the people affected, as yes it is a whole shire cost. But it is those residents that have to live with whatever system is provided to them. I think it's more important whether those residents can use and benefit from the service you are providing than what my thoughts from Warrack are on the matter.
I have no input for Yaapeet or Patchy, but I think in Rupanyup, people can manage to get their hard waste to the tip during opening hours, like they always have.
I support assistance for senior folk, especially if they cannot get help to clean up, but don't penalise other users for the privilege. 4.2 At least give residents a choice.
I support hard waste collection for pensioners and residents, but it should be paid for out of rates or special purpose grant funding.
I'm not from either town but forced to tick a box so please disregard my opinion
I'm happy for the shire to provide a fee for service waste collection but it should be at cost recovery so that the transfer stations can remain open at their already limited hours.
In an effort to reduce costs, if we could implement a system where we could nominate a bin collection point or points for each street and nominate an individual to make sure the bins are located at those points prior to pickup.

Hopefully this would make the collection service more streamlined saving money and work on the part of the garbage vehicle. It is only one day a week max. not too much to ask. Consultation is necessary but I believe this could be achieved. This practise is widespread in towns in Europe. It works very well.
It will end up on the side of the roads
it's not hard to work out why roadsides are becoming dumping grounds.
Live in Minyip [REDACTED] never need that service
look at comments above for possible future funding
Many residents are unable to transport hard waste to a transfer station so this would be a convenient option for many.
N/A
NA
Nil
No
No comment
No comment. I don't live there. Also another loaded question.
Not a resident
Not a resident.
Not applicable to me
Not everyone has the means to get hard rubbish to the tip
Not for me to say yes or no to, I'm not a resident in those towns
Nothing
only because I do not see what you are actually doing
Please reduce the cost for disabled and seniors..it's too high/metre
Thanks for those people to decide their own fate.
The fee for service hard waste needs to be full cost recovery
The question is N/A for us.
The skip bin service should remain, however residents should not have to pay a fee.
There is a large farming presence in the district. Waste collection needs to be considerate of this too- not just households with in town residents.
I believe that even those with concession cards should be paying for services, but at a subsidized rate. They need to pay for other services (car rego, council rates, utilities, etc) so they should also pay for waste collection too- but at a subsidised cost.
These questions are ridiculous. I do not reside in either of these areas, so I shouldn't have to answer them.
they should have a bin like the rest of the shire
This is a question for the residents of those towns.
Waste collection is difficult if people work as they can't always be available when required.
Waste tranfer station tim are to short in minyip
We should all have one free hard rubbish pick up then pay like all other shires
what other option do we really get, not everyone can drive 50kms to a transfer station you made the decision to take ours away already
Why is the free skip bin only offered in Yaapeet and Patchy? Maybe just open up the tips 4 times a year for free hard waste disposal, alternatively offer 2-3 times a year curbside hard waste pick up like they do in some Melbourne suburbs
Why only them towns
Would be a great service for those that don't drive or have access to a trailer , 4 week rotation sounds reasonable.

Wouldn't use it
You offer it you pay!

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## Full Responses – 5.2

### 5.2 - Additional comments regarding closing small transfer stations:

Again no choice to abstain from a question that doesn't involve me.
again not hard to workout why rubbish is being dumped on roadsides.
Again this is up to the residents.
As it is only open 1 hour twice a week, we need to have somewhere to put large green waste eg; tree trimmings large branches etc that will not fit into bins. I don't drive outside of my township which would make it difficult for me to dispose of. With the cost of petrol it would be costly for a pensioner to drive to other towns to dispose of it. At the moment I can take all green waste, cardboard, plastics to the transfer station for free.
As above [All rate payer should be treated equally]
As you stated, there is a small population over a large area. Why should residents need to drive well over an hour to dispose of hard rubbish? Disadvantaging the already disadvantaged.
Closing these transfer stations and then reducing other stations hours will create longer wait times, fewer convenient opportunities for residents to dispose of waste and therefore greater waste kept on properties.
Closing these might seem a great way to reduce costs and reclaim land but the problem is just being moved on to others. More stress on other transfer stations. More wear and tear on our roads. Jobs will be lost. Pollution would increase (emissions from transport to and from facilities further away). Residents would need to drive much further to dispose of green waste and e-waste which is now accepted for free (thankfully).
Closing these transfer stations would lead to more dumping.
Closing these transfer stations would take away jobs and the option for some residents to dispose of hard waste themselves.
Cost more for ysc to pick it up
define hard waste, are skip bins going to be supplied, once again fees damage households.
Even if rural residents were provided with waste collection, there may still be times that you would need a transfer station
Fewer opening hours, rather than a complete closure?
Hard enough without further closures
How much does Council spend on recovering dumped waste? It would increase with closure of transfer stations
How will that be fair to farming families?
I assume that residents of these smaller towns could use the closest transfer stations.
I can currently use my local transfer station to dispose of green waste for free. And to recycle glass, and to dispose of hard waste with ease. Not a fan of wasting time and petrol having to drive further to another station.
I don't believe I have adequate information on how this would work to make any informed decisions.
I don't have access to any Yarriambiack Transfer Stations, but those in the towns would rely on them
I don't hold a strong opinion on this
I don't live there so my opinion is not valid on this question
I feel this may put extra strain on transfer stations remaining open and they would need to be massively upgraded. I refer to the transfer station currently in operation in Warwick Queensland
I stated in another answer that closing or reducing hours of tips is asking for trouble, you will find a lot more rubbish dumped on the side of the road or off a back road or along a creek track or national park access track. I realise it is a cost to the shire to operate these facilities, but to close them is doing a disservice to the community.
I support this, but will it cause a problem of dumping and cost shire more to clean up illegal dumping
I think closing them would again result in more illegal dumping, [REDACTED]
[REDACTED]
I would support closing of the small transfer stations if hard waste collection was paid for out of rates or special purpose grant funding.
If small transfer stations close people who don't use this service are still paying rates for this service.
If there is a fee-for-service for hard waste, in my opinion, I don't care where it goes
If you close tsmall tranfer station where are mee t go

If you make it harder for people to use transfer stations you will find more waste dumped on the side of roads or in the bush.
I'm not from these towns so I can't reasonably comment. Maybe reduced hours would be a better option than closing or a community key and surveillance cameras like some small towns in NSW provide. Closing the station and charging cost recovery for hard waste collection will likely see a significant uptick in illegal dumping which will add significant cost in surveillance, policing, cleanup (e.g. Asbestos waste handling was added to the transfer station capabilities specifically because people were illegally dumping asbestos in areas where there was no legal disposal methods).
I'm not going to pay you to collect my hard metal to go sell, the transfer stations are essential there will be certain things you are not have the capacity to remove.
I'm not going to travel distances to get rid of my waste. You are going to find more and more rubbish being dumped on road sides which has been happening for a long time now. I see lots of chemical drums on the road side, mattresses dumped among trees, garbage bags and hidden knows what else.
In lieu of smaller transfer stations. Maybe they could be replaced with large bins to be collected by the existing trucks when they are at capacity. Consultation is necessary.
It would cost the residents more money and pain to have to book
Leave them open as some residents like the optional to drive to dump there rubbish at transfer stations
Minyip transfer station has already had its hrs reduced. How would we dispose of green waste free ewaste if station is closed? Not everyone can afford to or has the time to travel extra distances to other towns.
More rubbish gets thrown out along the roads which is annoying & not a good picture of our Shire for visitors to the area.
NA
Nil
No
No - Maybe a couple of HRS for those transfer station with volunteers local.
No as we need it for green waste including tree trimmings fallen tree branches etc which will not fit in the fogo bins and other services offered like cardboard disposal, mattresses and what is on offer now. Tip fees are high now and would like the option of getting rid of things that are not classed as hard rubbish in the skips they have there.
No because the tip needs to be open for green waste and metals
No definitely NOT, we pay rates and get nothing for them, the Transfer Station should remain we have limited hours now, no service is unacceptable.
No way it is limited services now.
Not everyone can get to waste collection.
Not everyone has access to travel
Not if it's more expensive!
People need to dispose of their rubbish locally or potentially they just won't! Would create additional issues for the Shirr in its entity
People will dump more rubbish on roadsides or in waterways if our tip is closed.
Reclaiming these areas for a better purpose.
Reducing council services will lead to waste being disposed of incorrectly
Reduction of hours- yes. Closing facilities- no.
Same as above [Not a resident]
Smaller towns still deserve access to a facility
Supported, but as long as we still have the option to trailer our rubbish to nearby transfer stations. Keep in mind that whatever the system is, it needs to be user friendly or people will revert to illegal dumping.
Take everything away from us
The comments from people actually using these transfer stations should be the only comments taken into consideration.
The minimum time these stations are opened is small cost to ysc
The transfer station provides easy access to hard waste disposal even with reduced times .
There are few enough around already

There is nearly a third of the population of the Shire live in those towns
There needs to be access to Transfer Stations. Again a Govt push to close these, when the need is still there. Maybe this might work in the cities, but not in small towns/areas.
These people pay their rates, as we all do, so why should they have to miss out on having a tip.
These stations are provided to support their communities.
These transfer stations are an important part of community services and cohesion. I fully support the reduced hours in favour over having them completely closed. Once closed they will never be provided again,
This option should be given to towns mentioned to answer, not everyone else. Making waste expensive for residents + closing transfer stations etc even the cost of transfer stations will absolutely see more dumping of rubbish into the environment, causing another problem. Perhaps transfer stations could be manned by volunteers + community groups which would help to keep them open. People on community service orders could also be utilised etc. Perhaps the Shire + the government could get a bit more creative than just putting prices up and getting rid of services. Community members are under the pump enough!
This would surely not be cost effective
Tip has a que now due to the limited hours of opening. When tips close the country side gets littered everywhere. I can't make an informed decision on fee's when I have no numbers.
Tip hours are minimal at present
Towns are too small
Transfer stations are critical for green waste management unless you want everyone to start lighting bonfires in their backyards. I would however be happy to pay for a home service hard waste collection or an even smaller fee if I cart it to the transfer station myself BUT I'd still want that option
Transfer Stations must remain open, even if on reduced hours. If not illegal dumping & burning off will be a problem. Another city based idea which does not work with rural areas.
We live out of Town so don't get benefit of footpaths Sewage etc CLOSE THE TS AND YOU WILL END UP WITH RUBBISH TIPPED ON ROAD SIDE
We need our transfer stations
We need somewhere to dump green waste.
We pay our rates the same as someone from Warracknabeal, they can use their tip 21 hours a week, in Rupanyup we get 2 , well shove that I will be burning everything in my back yard
We pay rates we should get some service
We still need somewhere for branches & larger green waste to be deposited, as these would not fit into ANY curb side bin.
what are you thinking this will no doubt in courage illegal dumping & storage of refuse on residential & commercial properties also may end up in national parks
What if they only have green waste and e-waste?
What would happen with people that want to attend transfer stations
where will the green and drum muster go
While it may save Shire some money, it's really not fair to penalise small communities with any reduction in services they have always had
Why close the station. Also no information about how the fee for service collection would work. Ie. Central town collection or individual home collection. I need more information to make a decision
Why should these people have to travel further and end up costing them more money.
Why should those residents be penalised for where they live.
Will create more illegal dumping of waste.
Woomelang is barely ever open as it is and a necessary service.
Would be best to provide both options
Would only support this ( a fee for service ) if this was a number of free pickups each year ( this is to compensate for the loss of their local transfer stations )
Yes but depending of the cost of this service on top of rates.

You collect enough money from rates to at least collect residential rubbish

You could make a lot of money selling what some people throw away. This operation would make a profit utilizing the one man on service as current.

You will dump it in the bush or road side

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## Full Responses – 6.1

### 6.1 - Is there anything else you would like to add regarding this community consultation?

All these inclusions/charges will do is penalize households, we do not get value for money for our rates now, I believe council is too top heavy and should look at themselves internally to get better value for ratepayers, I can definitely see changes which would help, increasing the cost of living for residents is not the answer. Individuals are already hurting with the cost of living. I have been actively recycling since day one, council wants to charge me more to do that, then I don't want any of it.

Always been a really a burden on the community as they cost, especially if we don't use them and have other means of disposing of hard rubbish and composting material.

An option to drop glass would be helpful. [REDACTED] has long since lost that bin.

As mentioned, we don't want any extra costs.

As stated prior I am concerned that illegal dumping will end up costing us more than having sites open

As stated the purple glass bin is a waste and have not put ours out in over twelve months why put these extra charges for services that in general are not required, the small amount of glass in the community could easily go back in the yellow recycling bin!

As we know living costs are at an all time high so council need to be made aware that any increase in charges makes it harder for pensioners.

Australia's are doing it hard at the moment cost of living etc stop put pressure on your Shire rate payer's

Be creative! Stop sucking \$ out of stone!

Closing Minyip's transfer station especially when the mining will be open and extra workers will be residing in town is a nail in our coffin. How about you look at ways to cut back on your internal spending, consolidate where possible and maybe cut back on funding to so many clubs, groups and organisations. A reduction in wages for councillors and Mayors including CEO's would be a start.

Closing transfer stations and reducing hours of transfer stations will only see an increase of illegal waste dumping. Current transfer station opening days/ hours make it hard for people who work and have other commitments ie children who play sports on Saturdays to utilise the service.

Could a brochure with requirements for all types of bins be provided please.  
It is getting confusing.

Council needs to refocus on core responsibilities and less on non essential services.

Councils 3 main priorities should be rates, roads and rubbish. [REDACTED]

[REDACTED]

Disregard state government regulations.

DO NOT increase rates for something I DIDNT ASK FOR and DIDNT WANT! Stop forcing things on people and expect them to be happy to pay for them

don't close small transfer stations.

Encourage and educate ratepayers to recycle glass and plastic containers that are eligible for CDS scheme. Lobby State Government to include wine bottles in the CDS .

Encourage compost bins for households, & discontinue glass bins or option to reduce collection period for glass to maybe twice a year with reduced fee for low volume users.

Every question asked for residents to pay for a service that should be funded by residents rates

Feedback to Government dept's need to be provided that City waste & recycling collection is very different in the rural areas, Distances travelled to empty bins is far greater in the country & many country people have been recycling their food waste & glass long before it became a modern way of life!

For those with access to glass recycling, perhaps 3-monthly is enough? I hear most people say they don't use their purple bins at all & simply store their 10c recyclable bottles & cans in it, to go & cash them in.

Get back money from those that have ripped the system off would help a bit

Governments love all these wonderful recycling + waste disposal methods because they generate funds in excess of actual costs. Resources for low income and fixed income people are finite. There should be active consultation with residents regarding increased costs for services. Not just an advert in the local paper or social media. Every ratepayer has either a mobile no or email address and should be notified personally of any upcoming increase in service costs. If no phone or email - notice with rates.

Happy new year :-)

Have a nice day!

I all ready have been handed a recycle bin and paying extra for the not, wanted, not used apart from taking up space, other than being an eye sore, with extra cost to me for some thing that has NEVER been used from the first date it was delivered hear. how SAD!

For this reason I am not contented with these changes that have been placed with so called recycle bin. I am sure my self and many others have better places to spend there hard money, keeping the homes and families living, seeing all things are now all ready OVER THE TOP but you may all read know that.

I am a single occupant. My Yellow bin only fills about four times for the year. I never use the glass one and my weekly green bin is rarely half full yet you get charged for it.

I am aware that the bottom line is costs. The current fuel issues add to that, even supply is the real issue now. Waste collection and disposal (relocation) will continue to increase while "disposables" are increased.

IDEA. Consolidate the total cost of the shires waste disposal. What is the fairest way to spread that cost. Per bin? Some business may have several, as compared with small households. Per bin may be fairer "user pays"! IDEA. All non public bins costs as above, household, business, clubs.

The cost of public waste collection, streets, parks. All of these costs split across all rate payers, with one charge per ratepayer. Fairly. This way farmers and businesses owners pay the same as householders and landholders. To be fair, if a farmer has several rate notices, take into consideration that a farmer should have THE SAME financial responsibility as a town person.

RENTALS. The bin charges should be passed on by landlords in the rent, so that it keeps to the 'user pays' rule. I've tried to write clearly as possible. Clarity. I'm not sure if it makes sense.

I am not the one you should be asking, as I am rural & have no access.

I am so annoyed. Mow our verges [REDACTED] Reducing hours will lead to illegal dumping which will cost the shire so much more a year to clean up. How ridiculous.

I appreciate being consulted.

While nothing is perfect, I think Yarriambiack Council is doing a good job in providing for the communities within it, despite challenging budgetary limitations.

Thank you for what you do for us.

I appreciate that the shire is grossly underfunded but I do not appreciate bearing the brunt of these changes.

I appreciate there are cost recovery issues, but reducing services & increasing fees just seems to me to be encouraging illegal dumping, which then attracts even more costs. A difficult balance to achieve, but hopefully some efficiency gains can be found so that fees are not too high, nor hours cut back too much. Additionally, your brochure/leaflet is somewhat confusing with multiple \$ amounts, etc.

I know our State Govt is slashing, slashing, slashing

We all have to tighten our belts so start cutting money wasting spending on things that are of NO VALUE to rate payers

EG - Pride flag - WHY. Gay Pride - WHY.

A lot of meetings could be done online so no money wasted on fuel + accomodation etc.

These + many more other things don't help our shire roads, footpaths etc.

[REDACTED]

I strongly believe the purple glass bins have not worked successfully and they should be repurposed as the FOGO bin service.

I also believe the initial increased costs to residents and business is too high. And should be more gradual. Have you considered providing a 5 year increase to costs plan to the residents? So everyone is expecting an increase each year until costs have been recovered.

I support hard waste collection particularly for pensioners and cardholders, but a special fee should not be payable.

I think the glass and food waste bins for most people are not necessary and I know quite a few people wouldn't be using them and save on fees for having them as you have recycle bins already

I think their should be an additional concession for seniors and disabled people separate to the the general rates concession for these extra charges as this could make it hard for people on pensions to be able to pay the additional costs which can make it hard to pay other costs they have eg; electricity, esl costs on rates, medical bills and general health.

I think tip hours should be remaining the same as making it harder and more expensive to get rid of rubbish is only going to increase littering.

I would like to commend the manager of the Warracknabeal transfer station. Very helpful and professional

I would still like to see the earlier proposal from the Shire to put a transfer station on the west side of Beulah next to the Lions Club bottle depot. The outline of the Shire proposal was fantastic and would be great for the whole community. Being an elderly resident I would then be able to take rubbish 5 - 7 days a week and not have to take a full trailer load but instead can take small amounts which would be a lot easier for me to off load.

I would suggest that Council does the job people are paying it to do.

I'd just like council to be more efficient with the enormous monies it already receives and not dream up any extra tax hikes. Otherwise I'm tremendously happy with the council's current waste management processes and don't want anything to change.

If this proposal is to go ahead then the council needs to reduce other costs on our rates to assist with the constant cost of living prices on a rise. This is starting to feel like our own shire council is trying to bleed us all dry.

If we stopped getting bins that are not wanted or used there's a saving in it self. I spoken with other people in my community that feel the same way just another money grab to put our rates up. As i say recover it out of town maintenance, I don't see to much of that happening council doesn't seem to be keeping the lane ways free of weeds thats more of a concern to me [REDACTED]. Yours [REDACTED]. Thankyou.

In regards to the purple bin glass cost recovery do away with this service completely as these items can be taken to your local stations free of charge already.

In summary, I understand the need to run the bin collection at a no loss. I'm not sure why that hasn't always been the case but anyway. I think the cost should be spread at a fairer rate to everyone, not just expecting commercial property to pay the difference.

incinerator power plant maybe a solution to both requirements refuse & power generation into the future

Increasing costs dramatically is not the answer in my opinion. Illegal dumping will become a real problem & has its own cost issues of course. Surely a balance of some fee increases & some reduced transfer station hours can be achieved?? I will look seriously at opting out of your waste collection which seems silly because the trucks will still have to run & incur similar costs I would have thought.

It is good that there is community consultation but I think this is too much information at one time

It would be interesting if you published the number of respondents of this survey to the public. Might show that residents always have a lot to say in a public forum but when asked to contribute in a formal way they choose not to.

It's a bit rude increasing costs for a core Council service , especially for farmers. We have paid [REDACTED] for the ESVF. We pay [REDACTED] total rates. Surely we can have these basic services as part of our rate services allocation. Can Council look at reducing staff instead. Again, the Federal Government and / or State Government needs to step up. They famously waste our taxes. And yes, I am a bit cross about it.

Less frequent glass collection or pay-per-pickup

Like our [REDACTED] premier that thinks everything should be in Melbourne, we don't all live in Warracknabeal, so my only gripe is shut Warracknabeal tip 3 days a week and give us extra ours, or there might be more dumping on the side of roads

Listen to your residents!!

We are already disadvantaged. Some of us don't even get the full collection services offered to those living in town. Farms have households with families and deserve services too- without being further financially disadvantaged to cover costs just because of their location.... And to still get further reduced services or even less services than we are receiving now.

Make some smaller changes to modify what is existing without a huge financial burden on your residents. Reassess in 12 months. Not all farms had a good year this year, so not everyone can continue to fork out the rising costs put upon them by councils and governments. Not everyone can cope financially and emotionally with too much outlay.

My knowledge on transfer station and waste disposal is limited and some ideas may be out of date but to increase a fee from \$25 to \$45 while having to drive further with fewer opening hours. (Please include hours in the afternoon at Warracknabeal, not everyone can do only mornings.) the curb pickup is essential for those who

do not have access to a trailer (or any other vehicle) but the cost - especially with recyclables is excessive. I might be old fashioned but I don't see why I need to pay someone to take my product and then sell it for their profit. They can pick up the raw product, sort it, sell it on and make a profit. (Land fills are a different matter. This is a cost every human needs to pay).

No

No

No name provided as it is a small town and people get attacked if opinions are not agreed with. Fear of reprisal. Sorry.

Only people who live there and use the bins service should pay small fee, but vacant land should not pay anything at all.

██████████ would still prefer the Shire's proposal to put a transfer station on the west side of Beulah next to the Lions Club bottle depot. The Shire's proposal would be a huge advantage for the whole community to be able to access it 5-7 days a week from 9am to 5pm. Community members, especially the elderly, could then take small amounts of waste more often rather than big loads which would be a lot easier for them.

Please listen to what the community needs. Raising fees and forcing unwanted bins on to struggling people is an unkind act. Pensions only go so far.

Please update your tip times on the website as they have not been changed!!

Please, please, please, put a footpath at the front of ██████████. Its a ██████████ with no footpath. Channelling + kerbing. I know they provide funding every year. please do it soon. Yours ██████████. Thankyou

Remember that many rate payers do not have the resources to pay for overpriced collection of waste products. Do rent payers pay the same for waste collection? Costs of amenities has risen and draining budgets also. Fuel costs, food costs, insurance costs. In fact everything needed for a healthy stresses life has risen in prices, but diminished in size or service. Low incomes & pensioners are finding living costs hard to pay for now. We worked very hard to be the owners of our own home & are penalised at every turn.

Remove glass recycling bin, I am being charged for it and have never used the service an never will

RIP-OFF AGAIN

Stop spending all the money in Warracknabeal and look after all the towns

Thank you for the opportunity to provide feedback and also for providing upfront and transparent information directly to all residents with the household mail out. There have been rumours circulating for some time about closures and I really appreciate the councils diligence in the Have Your Say Information Brochure and Survey, which provides clarity and genuine consultation,

I want to express my deep gratitude to all the Yarriambiack SC staff, CEO Tammy, past and present Mayors and councillors for the great work done to keep our rural way of life functioning, relevant and meaningful. Your dedication and passion for serving and truly advocating the best all your residents has never stood out more than in the current political climate, where state and federal governments continue to not only dismiss and ignore our voices, but are now actively dismantling rural and farming communities without consultation. Thank you for always working hard for your peoples, we are truly grateful for your genuine representation in these challenging times. Kind regards, ██████████

Thanks for sending out Questionnaire regarding waste disposal

The current cost of disposing a cubic metre of waste is exorbitant and causing the illegal dumping of rubbish. Increasing this cost by the amount suggested is clearly going to exacerbate this.

The glass recycling is a waste, this is obvious by the number of purple bins put out for collection. Any cost involved would be better shared on other collections

The questions in this survey were very narrow and did not give ample opportunity to respond.

The rubbish will end up on the roads u can come and remove my bins

The shire should be trying to make cheaper and easier to live in this shire.

The state government want all this so they should pay up!

There are already too many bins. The purple glass bin is a waste of time, money and reslurces. Stop adding more

There is nothing wrong with the system that has been put in place at the moment. This additional service will just lead to higher costs for the consumers who are already struggling with the cost of living.

There should be be a free hard waste collection. Once a year to help your rate payers. Like most other shires

There should be more time on the weekends to access the transfer stations not enough time for full time workers
These questions do not provide enough info to residents as there is no breakdown on actual fee costs. If residents had a better understanding of what the costs would actually be a valued opinion would be beneficial to the survey.
This need to be sent to those who do not have access to computer services. Aging population many do not have access or know how to use computers.
This survey was either yes or no. Some questions didn't apply to me
To receive a report with the survey category outcomes ether by email or notification of a report posted on the council website.
Tranfer station needs be open longer
try to keep costs down for us rate payers.
Warracknabeal transfer station should be open on Monday and maybe not another day. Or at least in a week day afternoon.
We all need access to transfer station,
We are a small community in Warracknabeal. We need fresh ideas. We should consult with other municipalities to work out a reliable and cost effective result. I am sure we have a strong volunteer group here. Many elderly people wanting to help and provide a much more cohesive society and a happier place to live.
Were there local town meetings held or been planned ? . Local Council reps and decision makers in attendance.
Why alter anything as it works as is
Why couldn't the Shire trial small transfer stations being unmanned and the gate left open?
why not look at reducing glass recycling to less times to make cheaper, [REDACTED] says they will only pay an extra \$20 for their bin, once again penalised for living in rural areas. Everyone should pay say and state government who mandates these [REDACTED] rules should make equitable and fair for all Victorians, this is why rubbish is going to be dumped everywhere now
Will the shire clean the rubbish up on back roads
With all these proposed changes, all this will encourage is more dumping of rubbish in our Timbers and on our back roads. Perhaps if the Shire would like to reduce costs they could trim some of their wages, as 50% of our Rates goes to wages!
Yes is the council working for the people Put up cost it will end up on the roads People struggling now with money. Fuel through the roof Get rid of the graders u will save millions
You really need to provide more information about the costs - is this a rates increase of 10%, or an approval fee on top of rates? If I don't charge bins, do I get charged the same as someone with a bigger bin? Given the roads and footpaths in this Shire need a lot of work to make them safe, any increase to waste costs surely would mean you can spend money making it safer for drivers and pedestrians. You've got a lot of elderly in Warracknabeal who need safer roads and footpaths. I imagine other towns are the same. You haven't even asked about a preference for weekly or fortnightly FOGO - if we have to have it, go fortnightly.

Note: Responses have been listed in alphabetical order to deidentify from individual survey responses.  
Note: Some information may be redacted to deidentify responses.