

Referral Information

This information sheet contains information on family violence and related services within the Central Highlands Region. The services listed below can also provide more detailed referral information and pathways for specific support requirements.

If in immediate danger call POLICE 000

National and State-wide Services

1800 RESPECT 1800 737 732 (24 hrs) www.1800respect.org.au	Confidential information, counselling and support service. Open 24 hours to support people impacted by sexual assault, domestic or family violence and abuse
Safe Steps 1800 015 188 (24 hrs) www.safesteps.org.au	The safe steps response phone line connects women (this includes anyone who identifies as female or transfeminine) and their children with specialist support workers who can help them explore their options, develop a safety plan and access supports that allow them to live safe from family violence. safe steps phone support workers can also offer information and assistance to individuals concerned someone they know is experiencing family violence.
Men's Referral Service 1300 766 491 www.ntv.org.au	Enquiries relating to men's family violence services

Services within the Grampians Region

Also check the Central highlands support service directory - <https://chifvc.org.au/service-directory.php>

The Orange Door Ballarat and Bacchus Marsh 1800 219 819 www.orangedoor.vic.gov.au	The Orange Door is a free service for adults, children and young people who are experiencing or have experienced family violence and families who need extra support with the care of children.
Berry Street Ballarat - 5311 3558	Provides family violence support and after hour's crisis support in the Central Highlands, Grampians and Wimmera areas.
WRISC Family Violence Support Inc Ballarat - 5333 3666 (business hours) www.wrisc.org.au	Provide safety, support, information, advocacy, children's counselling, court support, and case management services. Provide services across the Central Highlands region of Victoria

Services within the Grampians Region (cont.)

<p>Child and Family Services (CAFS)</p> <p>Ballarat – 5337 3333 (business hours) Bacchus Marsh – 5367 9900 (business hours) Ararat – 5352 9210 (business hours) Daylesford – 5348 8200 (business hours) www.cafs.org.au</p>	<p>Offers family violence support and men’s behaviour change programs.</p>
<p>Ballarat Community Health</p> <p>5338 4500 (business hours) www.bchc.org.au</p>	<p>General counselling and counselling for those whose lives are impacted by family violence.</p>
<p>The Sexual Assault & Family Violence Centre</p> <p>Geelong - 5222 4318 (business hours)</p> <p>Sexual Assault Crisis Line (24/7) 1800 806 292</p>	<p>Case management support to women and children experiencing family violence across the Barwon region.</p> <p>Can be contacted anytime, day or night, if a child, young person or adult in the Barwon or Wimmera region has experienced a sexual assault in the previous 14 days and needs immediate support</p>
<p>Ballarat & District Aboriginal Cooperative</p> <p>Ballarat – 5331 5344 www.badac.net.au</p>	<p>Family Violence program</p>
<p>SalvoConnect</p> <p>Ballarat - 1800 825 955</p>	<p>Providing outreach and crisis housing support</p>
<p>Grampians Disability Advocacy</p> <p>1800 552 272 www.grampiansadvocacy.org.au</p>	<p>Disability advocacy services with offices in Ararat, Ballarat, Daylesford, Horsham and Stawell</p>